

# CJA eVoucher

# **Attorney User Manual**

Release 5.1

September





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### Introduction

The CJA eVoucher System is a web-based solution for submission, monitoring, and management of all Criminal Justice Act (CJA) functions. The eVoucher program will allow for:

- Online authorization requests by attorneys for service providers.
- Online voucher completion by the service provider or by the attorney acting for the service provider.
- Online voucher review and submission by the attorney.
- Online submission to the court.

Attorneys are required to submit bills for their service providers to the CJA Clerk in their division.

The program includes the following modules:

### **Panel Management**

• Allows attorneys to manage their own account information including address, phone and firm associations.

### **Voucher and Authorization Request Submission**

- Authorization requests by attorneys for expert services
- Upload supporting documents to vouchers or authorization requests
- Reports for attorneys to take an active part in monitoring costs
- Automatic email notification to attorney of approval or rejection of vouchers and authorization requests

### **Browser Compatibility**

- Windows: Internet Explorer 8 or newer are approved.
- Apple Macintosh: Safari 5.1 or newer is approved.
- Chrome, Firefox, and other browsers may not be used with CJA.

### **Court Appointment**

When an appointment is made, an email will automatically be generated by the program, and sent to the appointed attorney. The email confirms the appointment and provides a link to the CJA eVoucher program.

# **Accessing the CJA eVoucher Program**

Your court will provide information on how to access eVoucher. It is suggested that you bookmark it for easier access. Log on using the user name and password you were provided, and click **Log In.** 

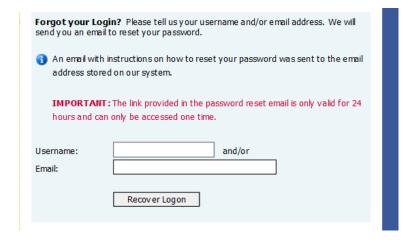


You are required to change your password within **30 days** of the first time you log on to eVoucher. Passwords must be at least eight characters in length and contain:

- One lowercase character.
- One uppercase character.
- One number.
- One special character.

You are required to change your password every 180 days.

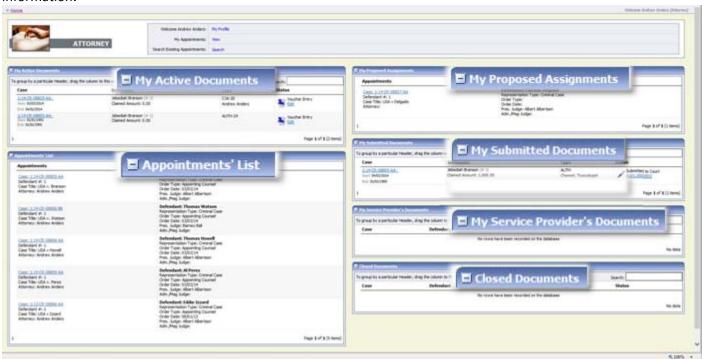
If you forget your user name or password, click **Forgot your Login.**Enter your user name or email address, and click **Recover Logon** to retrieve your information.



# **Home Page**

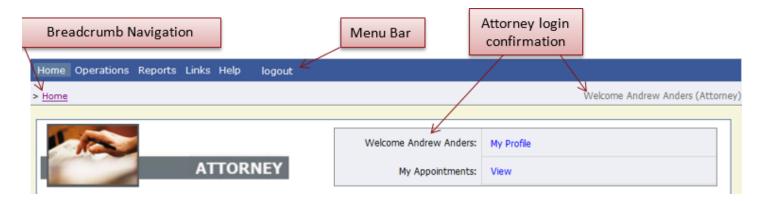
Your home page provides access to all of your appointments and vouchers.

Security prohibits you from viewing information for any other attorney. Likewise, no one else has access to your information.



Folder Descriptions	
My Active Documents	Contains documents that you are currently working on. These documents are waiting for you to take action.
Appointments' List	Quick reference to all your appointments.
My Submitted Documents	Contains vouchers for yourself, or your service provider, that have been submitted to the court for payment. Documents submitted to the court requesting expert services or interim payments also appear in this folder.
My Service Provider's Documents	<ul> <li>This folder contains all the vouchers for your service providers.</li> <li>This includes:</li> <li>Vouchers submitted to the attorney for approval and submission to the court.</li> <li>Vouchers signed off by the attorney and submitted to the court for payment.</li> </ul>
Closed Documents	Contains documents that have been paid or have been approved by the court. Closed documents are only displayed for open cases. Closed documents are displayed until they are archived and/or for 60-90 days after the appointment is terminated. They are still accessible through the appointment page.

# **Navigating in the CJA eVoucher Program**



Menu Bar Items	
Home	The eVoucher home page
Operations	Contains "My Appointments" which lists all of the cases that an attorney has ever been appointed to.
Reports	Selected reports you may run on your appointments
Links	Hyperlinks to CJA resources: forms, guides, publications, etc.
Help	Provides:      Another link to your profile     "Contact Us" email     Privacy Notice     eVoucher help documentation for attorneys
Logout	Logs user off the eVoucher program

### **Customizing the Home Page**

Customizing your home page allows you to alter the manner in which your information is displayed in the folders.

**Expanding/Collapsing Folders:** Click the plus sign 🔳 to expand a folder. Click the minus sign 🔲 to collapse a folder.

#### **Moving Folders**



Place your mouse pointer on the top edge of the folder you wish to relocate.

A **crosshair** icon appears.



Click and drag the folder to the new location.

Sorting: Click the column heading (e.g., Case, Description, Type) to sort in either ascending or descending order.

#### **Resizing of Column**



Along the folder headings (e.g., **Case**, **Defendant**, **Type**, etc.), move your cursor to the line between the columns until a double arrow  $\iff$  appears.



Drag the line in the desired direction to enlarge or reduce the column size.

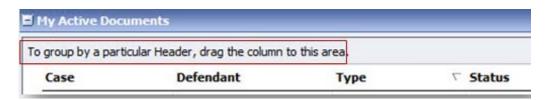
**Note:** The folder size does not increase; therefore, some columns may move off the screen.

### **Customizing the Home Page (continued)**

**Group by column heading:** You may sort all the information within a folder by grouping documents by the column heading. All folders displaying the group header bar may be sorted in this manner.

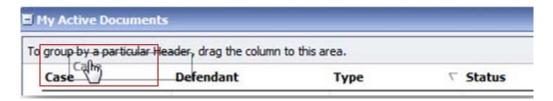


Click the header for the column you wish to group.



Step 2

Click and drag the header to the Group by: header bar.



Step 3

All the information in that folder is now grouped and sorted by that selection.



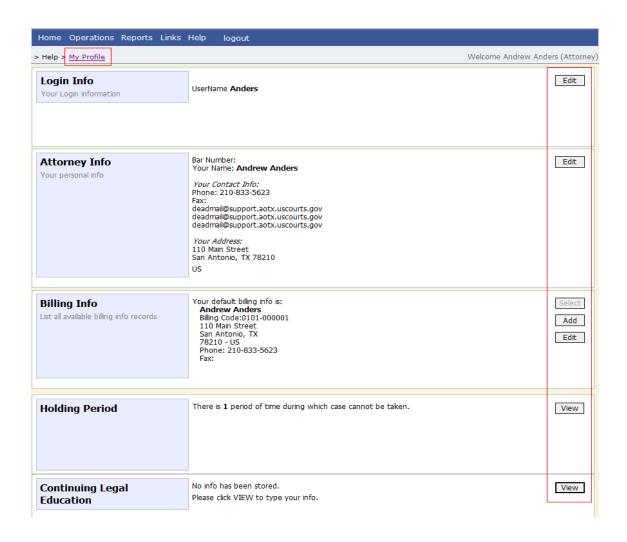
# **My Profile**

In the My Profile section, the attorney may:

- Change password (Login Info section).
- Edit contact information, phone, email, and/or physical address (Attorney Info section).
- Update Social Security number (SSN) or employee identification number (EIN), and any firm affiliation (**Billing Info** section). Any changes to SSN after the first login must be made through the court.

Click the My Profile link from either the Home page or the Help menu bar to open the My Profile page.





# **Changing My Profile Username and Password**



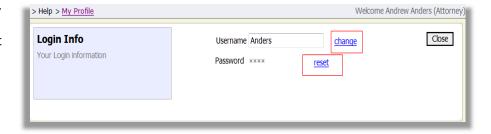
In the **Login Info** section, click **Edit** to change your password.



Step 2 To change your user name, type the new user name and click the **change** link. It will show "The Username has been changed."



To reset your password, click the **reset** link.



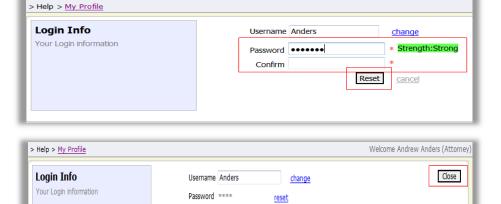
Step 4 Enter the new password and reenter it in the **Confirm** field.



Click **Reset** to save.



Click **Close** to exit the **Login Info** section.



### **Attorney Info**



In the Attorney Info section, click Edit to access your personal information.

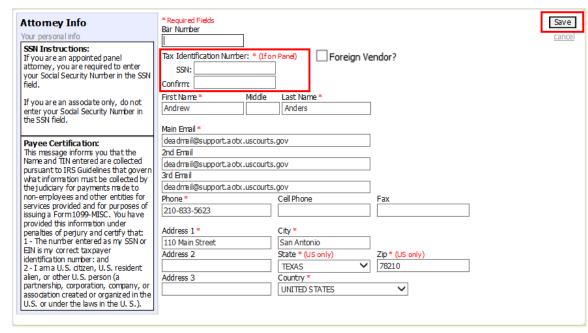


Step 2

Make any necessary changes.

Step 3

Click Save.



#### Note:

- Each attorney (except associates) must enter his or her SSN into the user profile or they will not be paid.
- The **Country** field will automatically populate **UNITED STATES** unless otherwise indicated.
- If you are a foreign vendor, select that checkbox and enter in appropriate information.
- You may list as many as three email addresses. Notifications from eVoucher will be sent to all email addresses.

# **Billing Info**

### Step 1

Under the **Billing Info** section, click **Add** if no billing information is available.



Step 2 Click **Edit** if you wish to change the information already entered.

#### Note:

- You must have billing information entered before any payments can be made.
- The SSN/EIN is used when reporting income to the IRS.
- You may select the Copy Address from Profile check box if your billing address is the same as your Attorney
  Info address.

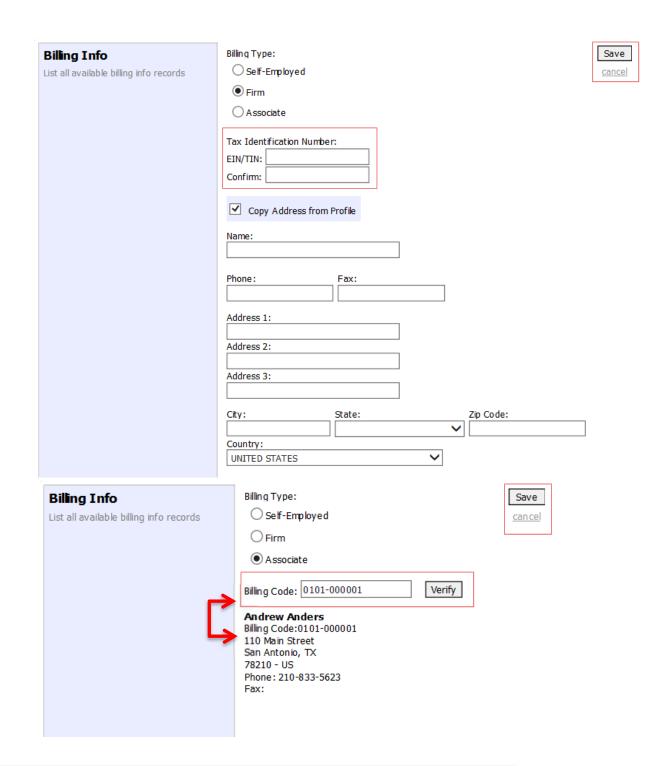


Make any necessary changes and click **Save**.





If applicable, add billing information for a firm or an associate by clicking the corresponding radio button.



#### Note:

- Attorneys with preexisting agreements must enter the firm's EIN and name.
- Associates do not need to enter an SSN, but must enter the billing code of the attorney to be paid.

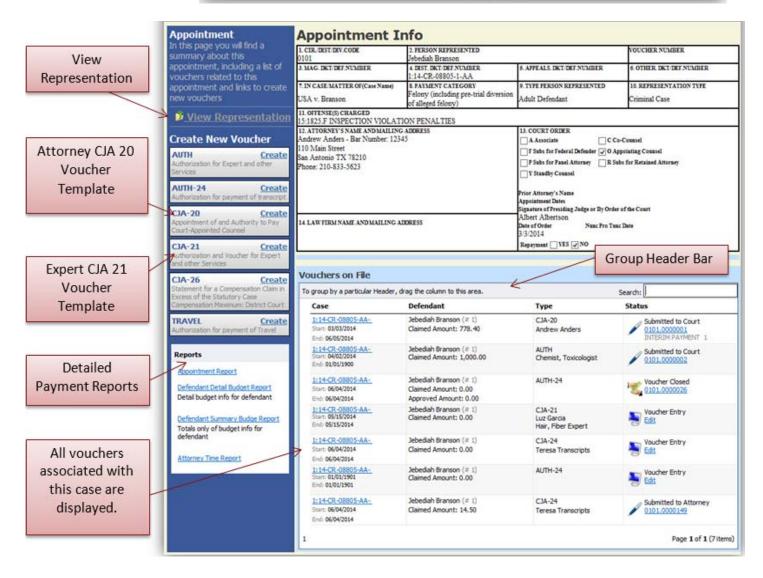
### **Appointments' List**

Locate the **Appointments** section under the **Appointments' List** on your home page.



Click the case number hyperlink to open the **Appointments** page.





# **View Representation**

The View Representation information displays:

- Default excess fee limit
- · Presiding judge
- Magistrate judge
- Co-counsel
- Previous counsel



In the **Appointment** section, click **View Representation**.





Step 3

Click **Home** on the menu bar at the top of the page.

### **CJA-20 Voucher Process Overview**

Attorney enters time/expenses and submits voucher.

Court CJA Unit audits voucher.

Court approves or rejects voucher.

Court processes voucher for payment.

### **Creating the CJA-20 Voucher**

The court creates the appointment. The attorney initiates the CJA-20 Voucher.

#### Note:

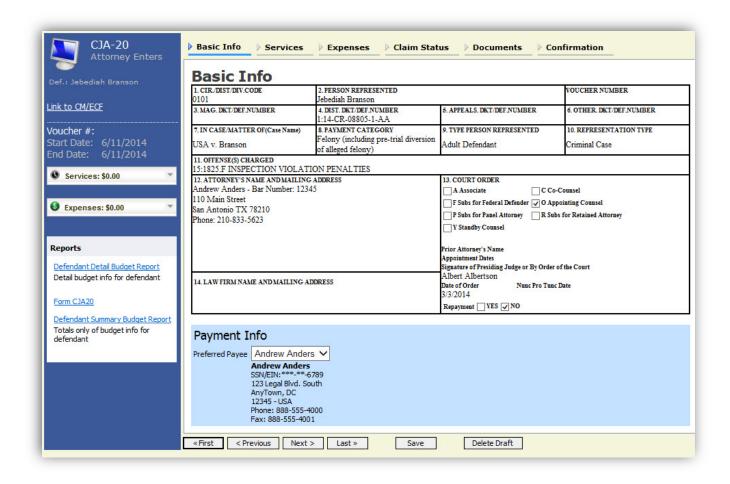
All voucher types and documents function primarily the same.



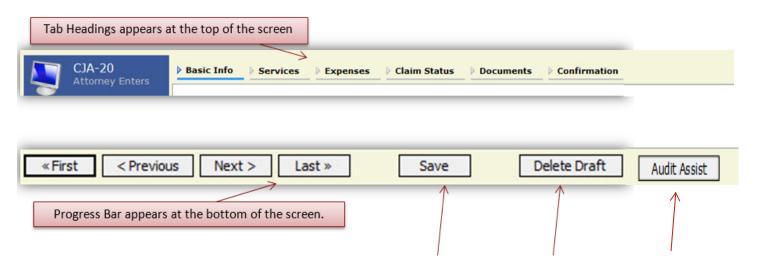
From the **Appointment** section, click **Create** from the CJA-20 Voucher template.

The voucher opens the **Basic Info** page which displays the information in the paper voucher format.





# Creating the CJA-20 Voucher (cont'd)



#### **Notes:**

- To avoid data loss, frequently save any entries made to a voucher.
- To delete the voucher, click **Delete Draft** at any time prior to submitting the voucher.
- To check for warnings or errors in the document, click **Audit Assist** at any time.
- To navigate, use the tab headings or progress bar.

# **Entering Services**

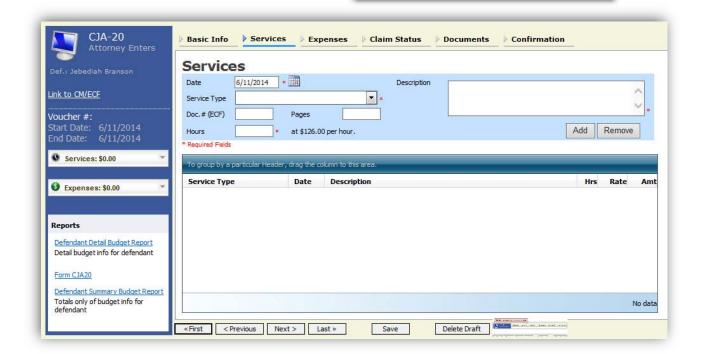
Line-item time entries should be entered on the **Services** tab. Both in-court and out-of-court time should be recorded on this screen.



Click the **Services** tab or click **Next**, located on the progress bar.

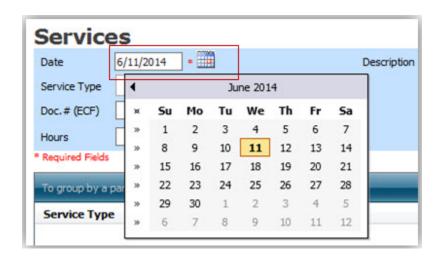
#### Note:

There is **NOT AN AUTOSAVE** function on this program. You must click **Save** periodically to save your work.





Enter the date of the service. The default date is always the current date. You may type the date or click the **calendar** icon to select a date from the pop-up calendar.



### Services (cont'd)



Click the **Service Type** drop-down
arrow and select the
service type.

#### Note:

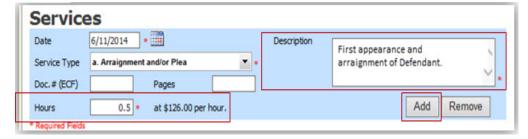
You may add dates in any order. You can sort in chronological order at any time.



Step 5 Enter hours of service in tenths of an hour.



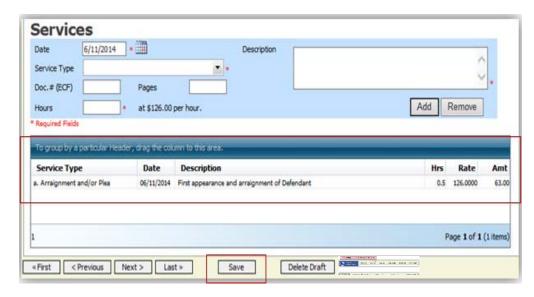




#### Note:

- You may add time in any order.
- Click an entry to edit.

The entry will be added to the voucher and appear at the bottom of the **Service Type** section.



Step 8

Click the **Date** header. This sorts services according to date.

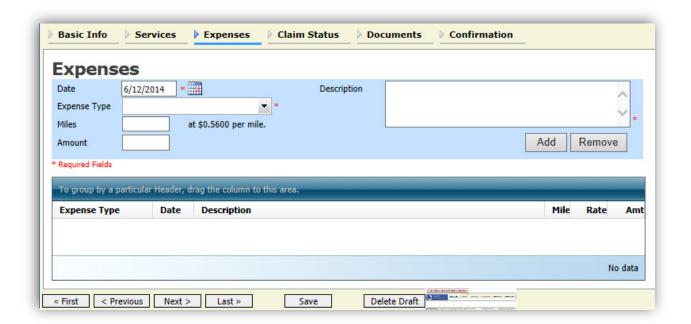


Click Save.

# **Entering Expenses**

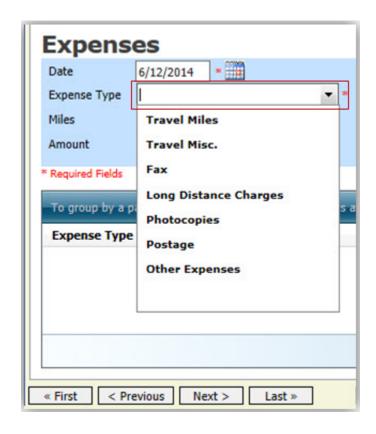


Click the **Expenses** tab or click **Next**.





Click the **Expense Type** drop-down arrow and select the applicable expense.



### **Entering Expenses (cont'd)**

Step 3

If **Travel Miles** is selected, enter the round trip mileage.

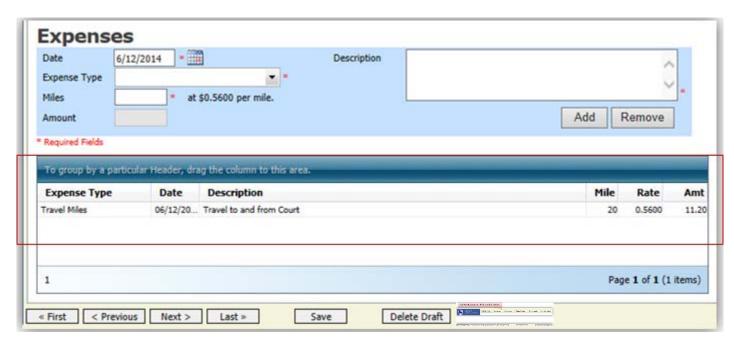
Step 4

Enter a description in the **Description** field.





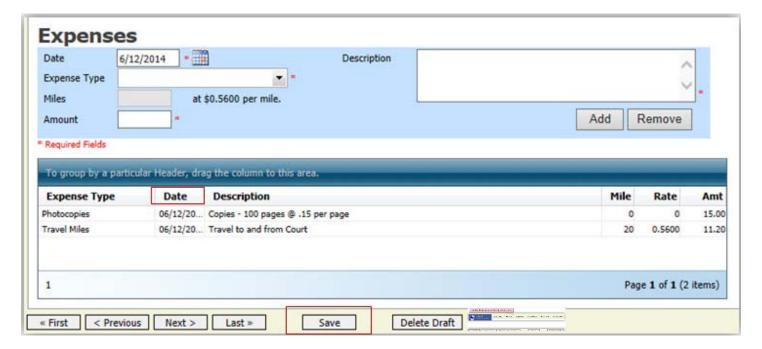
The entry is added to the voucher and appears at the bottom of the **Expense Type** section.



# **Entering Expenses (cont'd)**

#### **Notes:**

- If you choose photocopies or fax expenses, indicate the number of pages, and the rate charged per page.
- Remember to click **Add** after each entry.
- Click an entry to edit.



Step 6

Click the **Date** column header. This sorts expenses according to date.



Click Save.

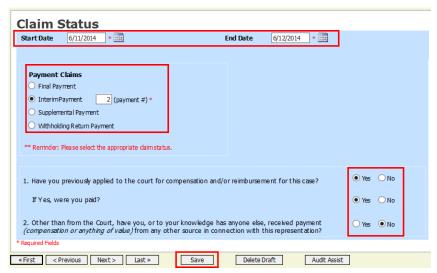
### **Claim Status**



Click the Claim Status tab or click Next located on the progress bar.



Enter the start date from the services or expenses entries, whichever date is earliest. If need be, go back to the **Expense** and **Service** sections, and click the **Date** header to sort showing the earliest date of services.



Step 3

In the **Payment Claims** section, select the payment claims type.

- **Final Payment** is requested after all services have been completed.
- **Interim Payment** allows for payment throughout the appointment, but each court's practice may differ. If using this type of payment, indicate the number of interim payments.
- After the final payment has been submitted, **Supplemental Payment** may be requested due to a missed or forgotten receipt.
- The attorney may submit a blank (no services or expenses) CJA-20/30/21/31 at the end
  of the case, clicking the Withholding Return Payment radio button to request return payment
  of withheld funds.

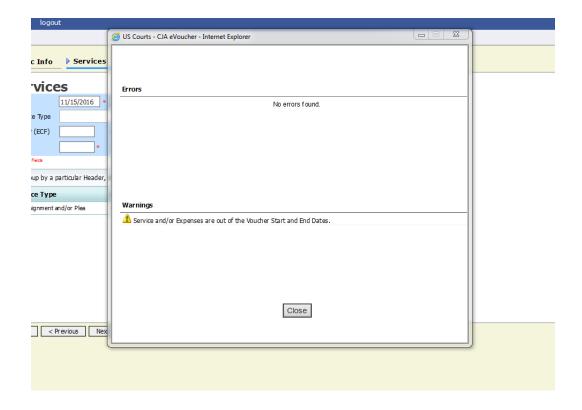
Step 4

Answer all the questions regarding previous payments in this case.

Step 5

Click Save.

At any point while creating services or expense, click Audit Assist to view any errors or warnings regarding your document.



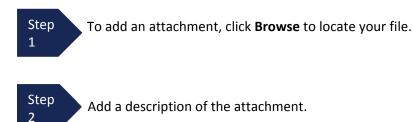
If you try to submit with errors, you may receive the following pink error message:

Service and/or Expenses are out of the Voucher Start and End Dates.

The message will be removed when you complete the **Claim Status** section with correct start and end dates that include all service and expenses dates for the voucher.

### **Documents**

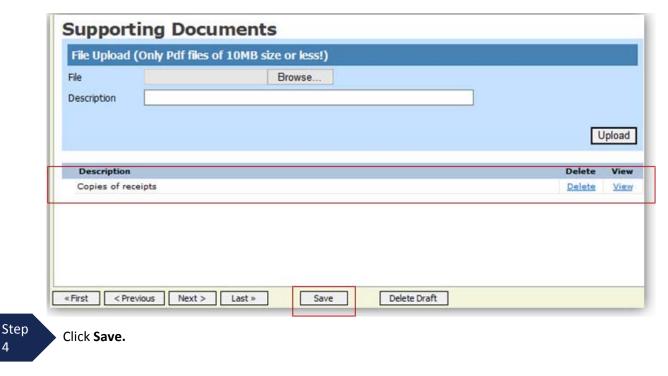
Attorneys (as well as courts) may attach documents. Attach any documentation that supports the voucher, i.e., travel or other expense receipts, or orders from the court. All documents must be submitted in PDF format and must be 10 MB or less.







The attachment and description is added to the voucher and appears in the bottom of the **Description** section.

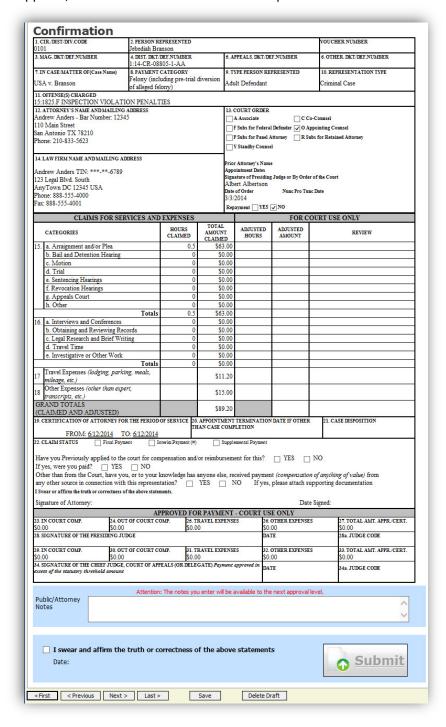


# **Signing and Submitting to Court**

When you have added all voucher entries, you are ready to sign and submit your voucher to the court.

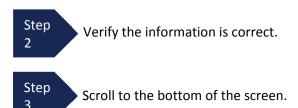


The **Confirmation** screen appears, which reflects all entries from the previous screens.



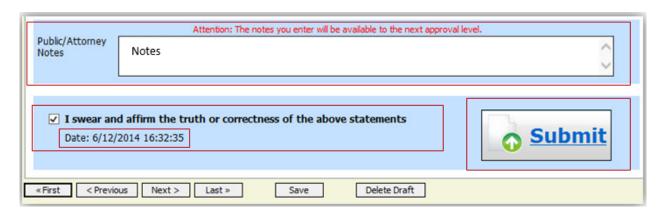
You may include any information to the court in the **Public/Attorney Notes** field.

### Signing and Submitting to Court (cont'd)



Step 4

Select the check box to swear and affirm to the accuracy of the voucher. The voucher will automatically be time stamped.



Step 5

Click Submit to send to the court.

A confirmation screen appears, indicating the previous action was successful and the voucher has been submitted for payment.

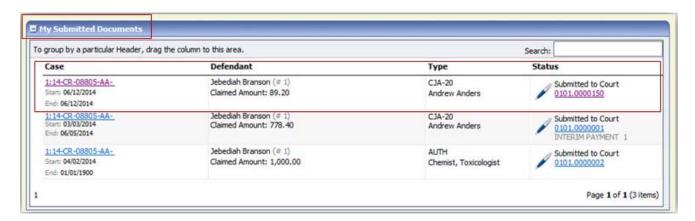


Step 6

Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create an additional document for this appointment.

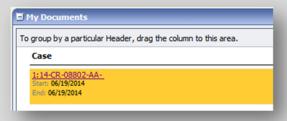
# Signing and Submitting to Court (cont'd)

The active voucher is removed from the **My Active Documents** folder and now appears in the **My Submitted Documents** section.



#### **Notes:**

• If a voucher is rejected by the court, it reappears in the **My Active Documents** section and is highlighted in gold.



An email message generated by the system is sent explaining the corrections that need to be made.

### **CJA-20 Quick Review Panel**

When entering time and expenses in a CJA-20 voucher, the attorney may monitor the voucher totals using the quick review panel on the left side of the screen.

 The Services and Expenses fields tally as entries are entered into the voucher.



 Expand the item by clicking the down arrow (▼) to reveal specifics.



### **Reports and Case Management**

At the start of a case, it may be difficult for counsel or the court to know whether a case has the potential to exceed the statutory maximum allowed for representation.

Therefore, attorneys are encouraged to monitor the status of funds, attorney hours, and expert services, by reviewing the reports provided in the CJA eVoucher program. Items to remember:

- Viewable reports appear on the left review panel.
- Each panel, depending upon which document you are viewing, can have different reports available.
- Each report can have a short description of the information received when viewing that report.
- The two main reports are the Defendant Detail Budget Report and the Defendant Summary Budget Report.



You can find other accessible reports on the menu bar.



### **Defendant Detailed Budget Report**

This report reflects the total amount authorized for this representation, any excess payment allowed, the vouchers submitted against those authorizations, and the remaining balances.

The report provides the information in two sections: attorney appointment and authorized expert service.

#### Defendant Detail Budget Report - Attorney 1:14-CR-08805-1-AA

Counsel Budget	Defendant: Jebediah Branson		
Type of Representation:	Criminal Case		
Budget Amount Requeste	d: \$0.00		
Budget Amount Approved	1: \$9,900.00		
	Panding	Approved	Amount Pomolpina

			Pen	ding			Ар	proved		Amount R	emaining
Time Period For Voucher	Voucher Number	Fees	Expe	nses	Total	Fee8	Ехре	nses	Total	After Approved	After Approved
			Travel	Other			Travel	Other			And Pending
Attorney: Andrew Anders	(Appointing C	ounsel)			Active						
09/23/2015 to 09/23/2015	0101.0000001	\$0.00	\$0.00	\$0.00	\$0.00	\$6,350.00	\$0.00	\$0.00	\$6,350.00	\$3,550.00	\$3,550.00
01/01/1901 to 01/01/1901		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,550.00	\$3,550.00
01/01/1901 to 01/01/1901		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$3,550.00	\$3,550.00
			То	tal Pending:	\$0.00		Tota	al Approved:	\$6,350.00	\$3,550.00	\$3,550.00

Expert and Other Ser	rvices Budge	t - Requirir	ng Authorization						Defendant	Jebediah Branson
			Pending			Ар	proved		Amount F	Remaining
Time Period For Voucher	Voucher Number	Fee8	Expenses	Total	Fees	Expe	enses	Total	After Approved	After Approved
			Travel Other			Travel	Other			And Pending
Authorization Number: 01 Specialty: Chemist, Toxic		Amoun	t Requested: \$1,000.00	Amoun	t Authorized:	\$0.00			Attorne	y: Andrew Anders

Grand Totals for the Represe	entation								Defendar	nt: Jebediah Branson
NOTE: The Grand Totals Include Counsel CJA20 or CJA30		Pen	ding			Appr	roved		Combin	ed Total
vouchers as well as vouchers for	Fees	Expe	N888	Total	Fees	Expe	nses	Total	Approved a	ind Pending
Expert or Services on CJA21 or CJA31. They represent the total submitted expenditures for this		Travel	Other			Travel	Other		Fees	Fees and Expenses
representation. *Does not include Travel Auth	\$0.00	\$0.00	\$0.00	\$0.00	\$6,350.00	\$0.00	\$0.00	\$6,350.00	\$6,350.00	\$6,350.00

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# **Defendant Summary Budget Report**

This report contains the same information as the Defendant Detailed Budget Report without the individual voucher data.

#### Defendant Summary Budget Report - Attorney 1:14-CR-08805-1-AA

Type of Representation:	Criminal	Case									
Budget Amount Requested	1: \$0.00										
Budget Amount Approved:	\$9,900.0	0									
				Pending			Α	pproved		Amount R	temaining
Time Period For Voucher	Voucher Number	Fees	E	xpenses	Total	Fees	Exp	enses	Total	After Approved	After Approved
			Trave	Other			Travel	Other			And Pending
Attorney: Andrew Anders	(Appointing (	(lesnuo	- 41	161	Active	11	1	10 10			
				Total Pendir	g: \$0.0	00	То	tal Approved:	\$6,350.00	\$3,550.00	\$3,550.0
xpert and Other Ser	vices Budge	et - Requ	iring Auth	orization Pending			А	pproved			Jebediah Brans temaining
Expert and Other Ser	Voucher Number	et - Requ			Total	Fees		pproved enses	Total		Jebediah Branso temaining After Approved
Time Period	Voucher			Pending Expenses	Total	Fees		0	Total	Amount F	temaining
Time Period For Voucher	Voucher Number	Fees	E	Pending		Fees unt Authorized	Exp	enses	Total	Amount R	After Approve
Time Period For Voucher	Voucher Number	Fees	E	Pending Expenses I Other			Exp	enses	Total	Amount R	After Approve
Time Period For Voucher Authorization Number: 016 Specialty: Chemist, Toxico	Voucher Number 01.0000002 ologist	Fees	E	Pending Expenses I Other			Exp	enses	Total	Amount F After Approved Attorne	After Approve And Pending y: Andrew Ande
Time Period For Voucher  Authorization Number: 016 Specialty: Chemist, Toxico  Frand Totals for the R  OTE: The Grand Totals in	Voucher Number 01.0000002 ologist	Fees	E	Pending Expenses I Other Red: \$1,000.00			Exp	onses Other	Total	Amount F After Approved Attorne	After Approve And Pending  Y: Andrew Ande
Time Period For Voucher  Authorization Number: 016 Specialty: Chemist, Toxico  rand Totals for the R  DTE: The Grand Totals in sunsel CJA20 or CJA30 suchers as well as vouche	Voucher Number  01.000002  ologist  clude  ers for Fe	Fees	Trave	Pending Expenses I Other Ced: \$1,000.00			Exp Travel I: \$0.00	Other Other	Total	Amount F After Approved Attorne	After Approve And Pending y: Andrew Ande
Time Period	Voucher Number 01.000002 01.000002 01.000002 01.000002 01.000002 01.000002 01.000002 01.000002	Fees	Trave  Trave  Dunt Request	Pending Expenses I Other Ced: \$1,000.00	Amoi	unt Authorized	Exp Travel 1: \$0.00	Other Other		Amount R After Approved Attorney Defendant: J Combined	After Approve And Pending y: Andrew Ande

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### **CJA-21 Vouchers**

Step 1

Clerk's Office Staff receives an expert invoice from the service provider or attorney.

The Clerk's Office Staff will create a CJA 21 Voucher and enter information from the Expert's invoice.

Step 2

An email is automatically generated to the attorney notifying them that there is a voucher to review and submit.

The case information appears in the **My Active Documents** section.





#### Navigate to the **Confirmation** tab.



Verify all information is correct.



Certify the information by selecting the certification check box. This automatically time stamps the voucher.



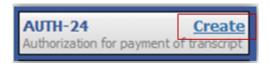
Click Approve.



# **Creating an Authorizations for Transcripts (AUTH-24)**



From the **Appointment** page, click **Create** next to AUTH-24.



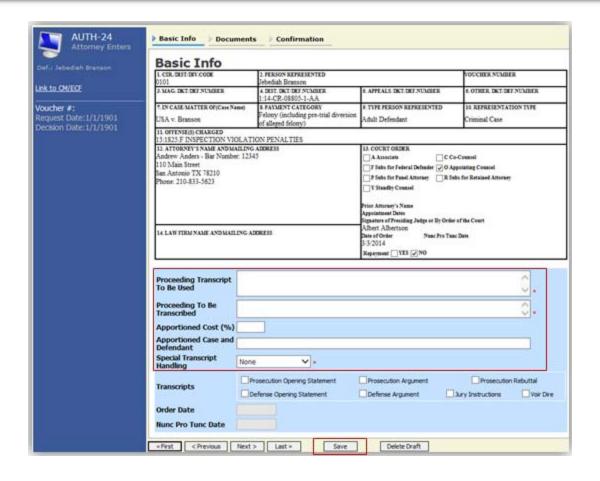
The Authorization opens to the **Basic Info** page. Select **No Authorization Required.** 

#### No Authorization Required

If your voucher compensation is under the statutory limit and does not require prior authorization.

#### Note:

There is **NOT AN AUTOSAVE** function on this program. You must click **Save** periodically to save your work.



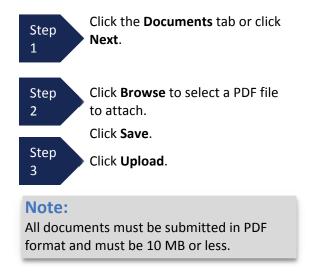


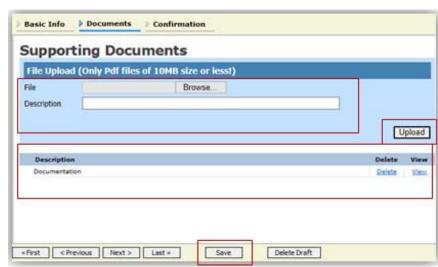
Enter the details for the transcript required on the **Basic Info** screen.



Click Save.

### Creating an Authorization for AUTH-24 Transcripts (cont'd)



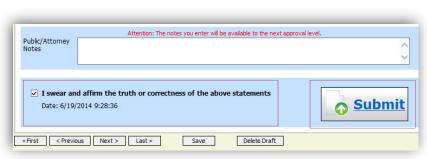


The Document will appear at the bottom of the **Description** section.



A confirmation page will appear.





A confirmation screen will appear indicating the previous action was successful and the Authorization Request has been submitted.

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Home Page Appointment Page

Back to:



Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create an additional document for this appointment.

The AUTH-24 will now appear in the **My Submitted Documents** section on the Attorney home page.

# **Creating a CJA-24 Voucher**

After submission and approval of AUTH-24, Clerk's Office Staff will create the CJA-24 voucher for payment.

Clerk's Office staff creates CJA-24. Court Reporter is electronically notified and will fill out the required expense information.

CJA-24 is electronically sent to the attorney for verification.



Under "My Active Documents", click on the voucher number.



Basic Info Tab will contain the info from the previously submitted Auth-24 to request the transcript.



Click Next at the bottom of the page to view services, expenses and documents.



In the **Confirmation Tab**, after verifying all information is correct, click the box certifying that the information has been reviewed and Click **Approve**.

