Administrative Office of the U.S. Courts
Office of Information Technology

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Introduction

The CJA eVoucher System is a web-based solution for submission, monitoring and management of all Criminal Justice ACT (CJA) functions. The eVoucher program will allow for:

- On-line authorization requests by attorneys for service providers.
- On-line voucher completion by the service provider or by the attorney acting for the service provider.
- On-line voucher review and submission by the attorney.
- On-line submission to the court.

Unless the court has indicated otherwise, attorneys are generally required to create and submit vouchers for their service providers. The program includes the following modules:

Panel Management

- Allows attorneys to manage their own account information including address, phone and firm associations.

Voucher & Authorization Request Submission

- Authorization requests by attorneys for expert services
- Upload supporting documents to vouchers or authorization requests
- Reports for attorneys to take an active part in monitoring costs
- Automatic e-mail notification to attorney of approval or rejection of vouchers and authorization requests

Browser Compatibility

- Windows: Internet Explorer 8 or newer are approved.
- Apple Macintosh: Safari 5.1 or newer is approved.
- Chrome, Firefox and other browsers may not be used with CJA.

Court Appointment

When an appointment is made, an email will automatically be generated by the program, and sent to the appointed attorney. The email will confirm the appointment and provide a link to the CJA eVoucher program.

Accessing the CJA eVoucher Program

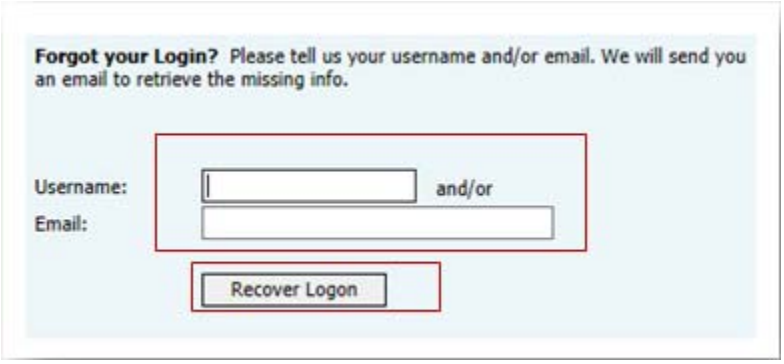
Your court will provide information on how to access eVoucher. It is suggested that you bookmark it for easier access. Log in using your **Username** and **Password** you were provided, and click **Log In.**

Users will be required to change their passwords within **30 days** of the first time they log in to eVoucher. Passwords must be at least eight characters in length and contain:

- One lower-case character
- One upper-case character
- One number
- One special character

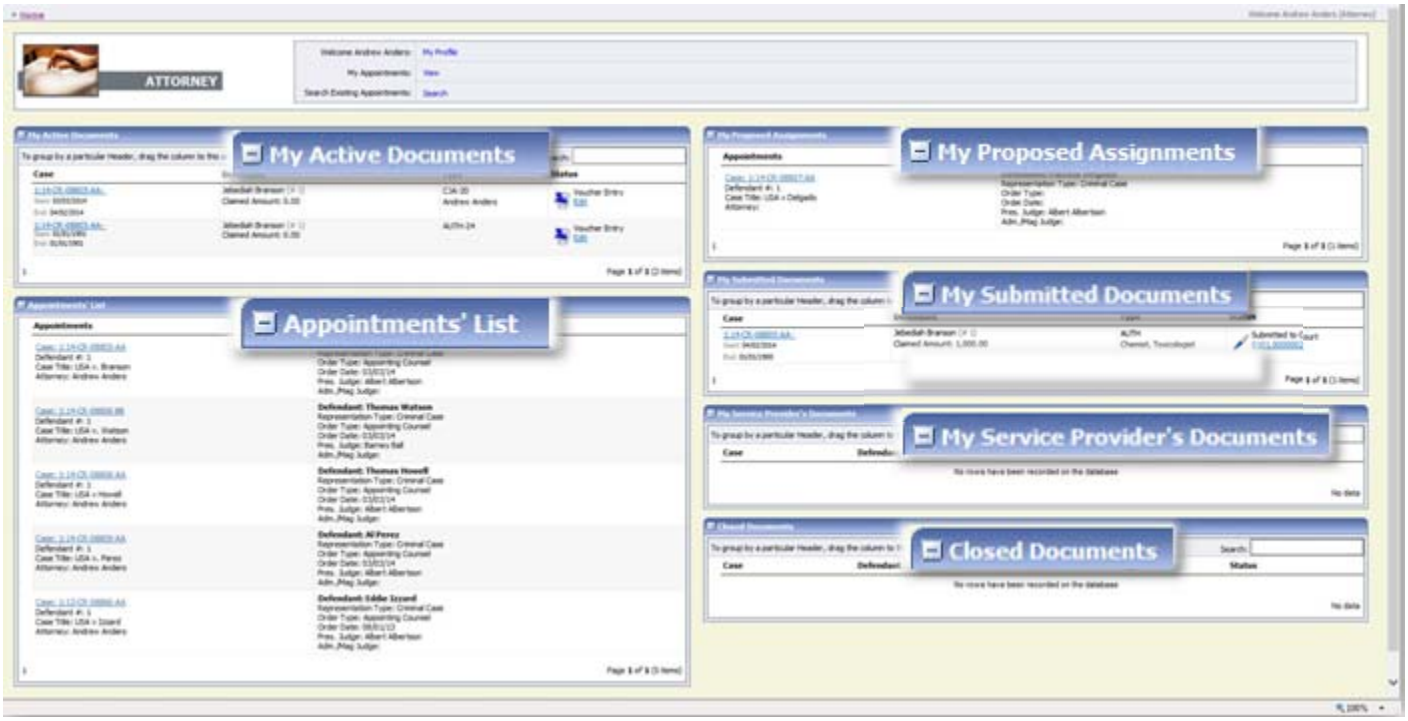
Users are required to change their passwords periodically.

If you forget your username or password, click the **Forgot your Login?** hyperlink.
Enter your **Username** or **Email** address, and click **Recover Logon** to retrieve your information.



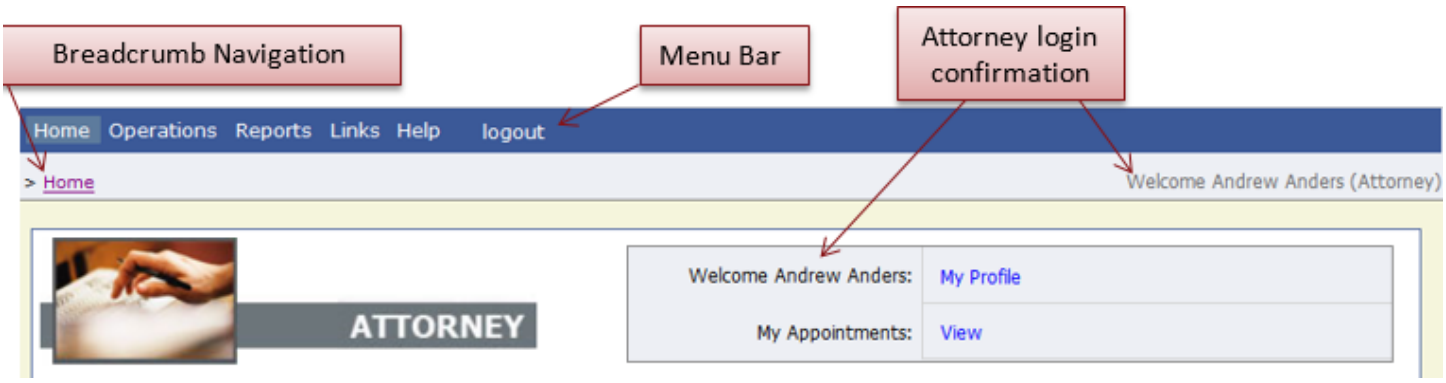
Home Page

Your home page provides access to all of your appointments and vouchers.
Security prohibits you from viewing information for any other attorney. Likewise, no one else will have access to your information.



Folder Descriptions	
My Active Documents	Contains documents that you are currently working on or have been submitted to you by an expert service provider. These documents are waiting for you to take action.
Appointments' List	Quick reference to all your appointments
My Submitted Documents	Contains vouchers for yourself, or for your service provider, which have been submitted to the court for payment. Documents submitted to the court requesting expert services or interim payments will also appear in this folder.
My Service Provider's Documents	Contains all the vouchers for your service providers. This will include: • Vouchers in progress by the experts • Vouchers submitted to the attorney for approval and submission to the court • Vouchers signed off by the attorney and submitted to the court for payment
Closed Documents	Contains documents that have been paid or have been approved by the court. Closed documents will only be displayed for open cases. When the appointment is completed, the closed documents will no longer be displayed on your homepage. They are still accessible through the appointment page.

Navigating in the CJA eVoucher Program



Menu Bar Items	
Home	The eVoucher home page
Operations	Allows you to search for specific appointments
Reports	Selected reports you may run on your appointments
Links	Hyperlinks to CJA resources: forms, guides, publications, etc.
Help	Provides: • Another link to your Profile • "Contact Us" email Privacy Notice
Logout	Logs user off the eVoucher program

Customizing the Home Page

Customizing your home page allows you to alter the manner in which your information is displayed in the folders.

Expanding/Collapsing Folders: Click the **plus sign** to expand a folder. Click the **minus sign** to collapse a folder.

Moving Folders

Step 1 Place your mouse pointer on the top edge of the folder you wish to relocate.
A **crosshair** icon will appear.

Step 2 Drag the folder to the new location and release the mouse.

Sorting: Click the column heading (e.g., **Case, Description, Type**) to sort in either ascending or descending order.

Resizing of Column

Step 1 Along the folder headings (e.g. case, defendant, type, etc.), move your cursor to the line between the columns until a **double arrow** ⇔ appears.

Step 2 Drag the line in the desired direction to enlarge or reduce the column size.

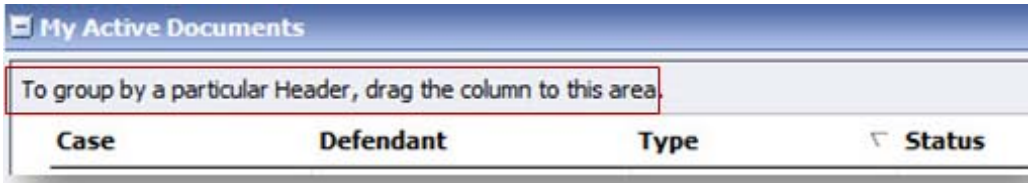
> **Note:** The folder size does not increase; therefore, some columns may move off the screen.

Customizing the Home Page (continued)

Group by Column Heading: You may sort all the information within a folder by grouping documents by the column heading. All folders displaying the Group Header bar may be sorted in this manner.

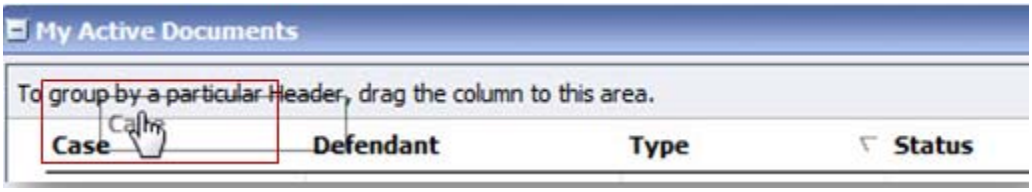
Step 1

Click the header for the column you wish to group.



Step 2

Hold the cursor and drag the header to the **Group by: Header** bar.



Step 3

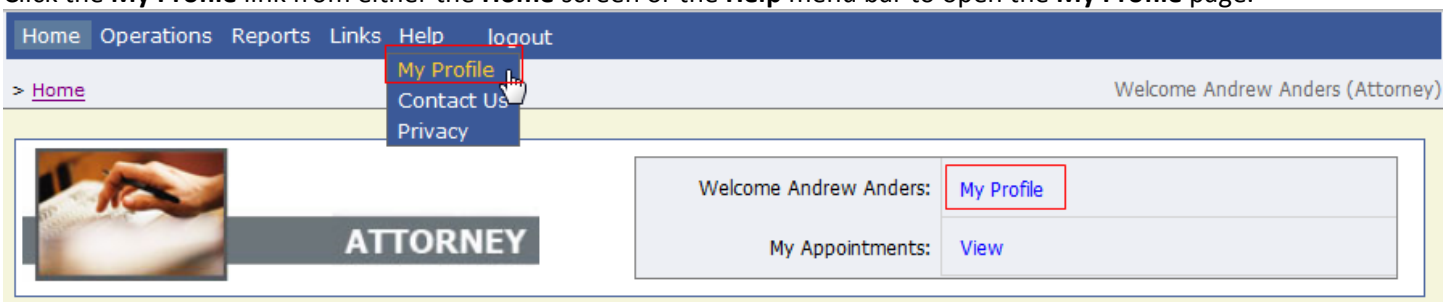
Release the cursor and all the information in that folder will be grouped and sorted by that selection.

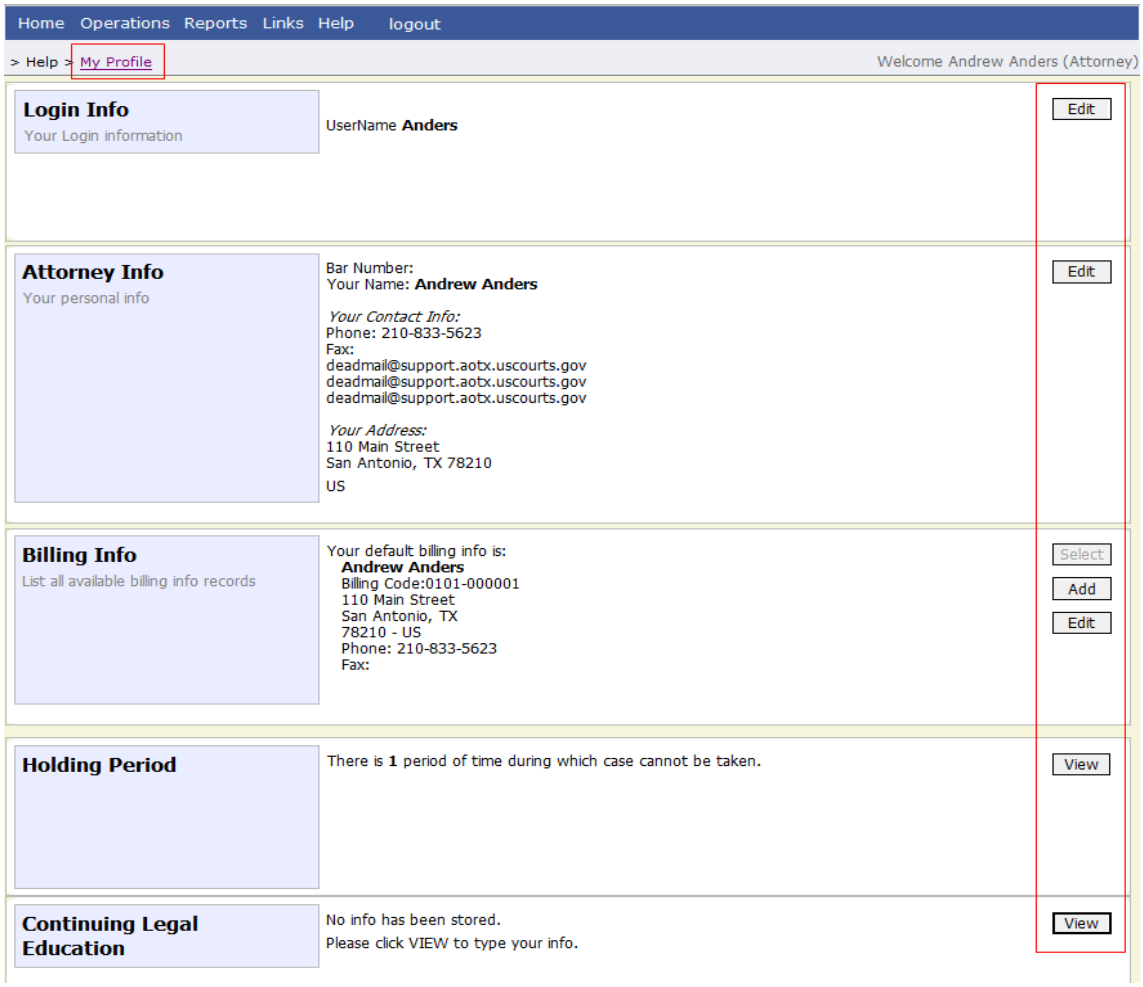
My Profile

In the My Profile section, the attorney may:

- Change password (Login Info section).
- Edit contact information, phone, e-mail, physical address (Attorney Info section).
- Update social security number (SSN) or employee identification numbers (EIN) and any firm affiliation (**Billing Info** section).

Click the **My Profile** link from either the **Home** screen or the **Help** menu bar to open the **My Profile** page.

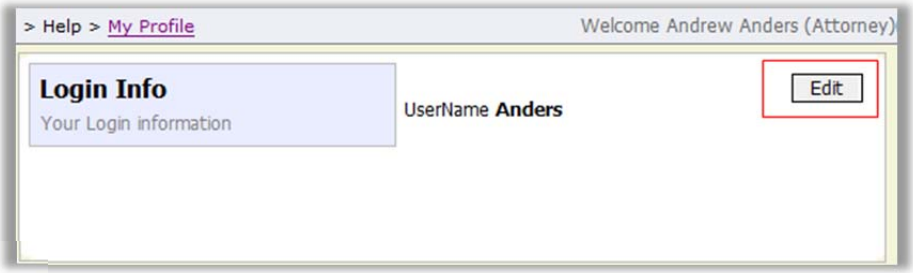




Changing My Profile Username and Password

Step 1

Under the **Login Info** section, click **Edit** to change your Password.

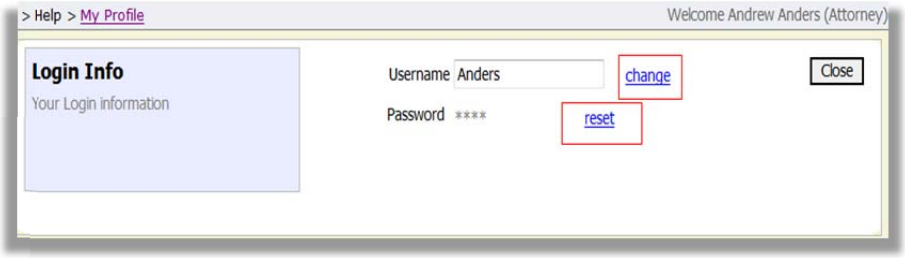


Step 2

To change your Username, type the new Username and click **change**. It will show "The Username has been changed."

Step 3

To reset your password, click **reset**.

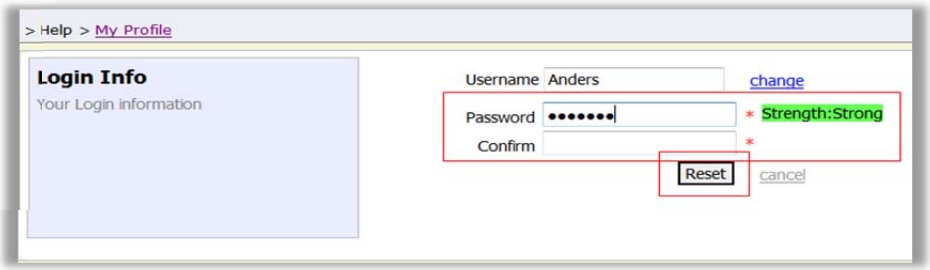


Step 4

Type the new password and retype it in the **Confirm** field.

Step 5

Click **Reset** to save.



Step 6

Click **Close** to exit the **Login Info** section.

Attorney Info

Step 1

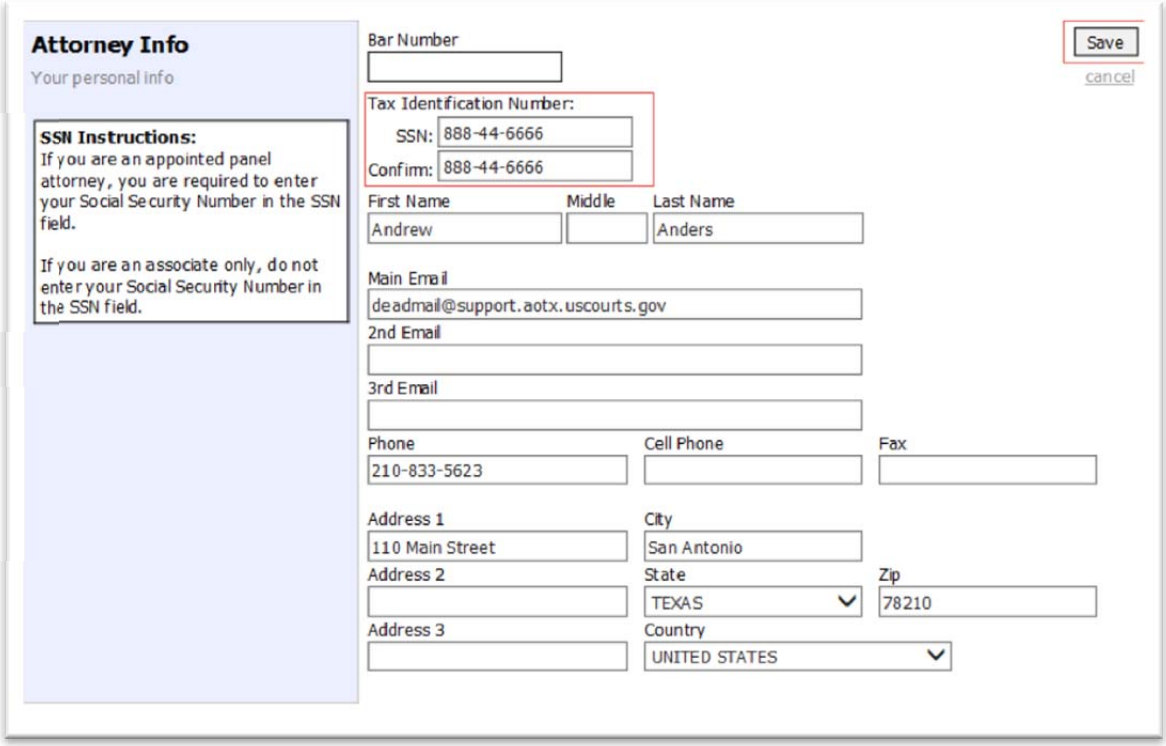
Under the **Attorney Info** section, click **Edit** to access your personal information.

Step 2

Make any necessary changes.

Step 3

Click **Save**.



Note:

- Each attorney (except Associates) must enter his or her social security number into the user profile or they will not be paid.
- The **Country** field will automatically populate **UNITED STATES** unless otherwise indicated.
- You may list as many as three email addresses. Notifications from eVoucher will be sent to all email addresses.

Billing Info

Step 1

Under the **Billing Info** section, click **Add** if no billing information is available.

Step 2

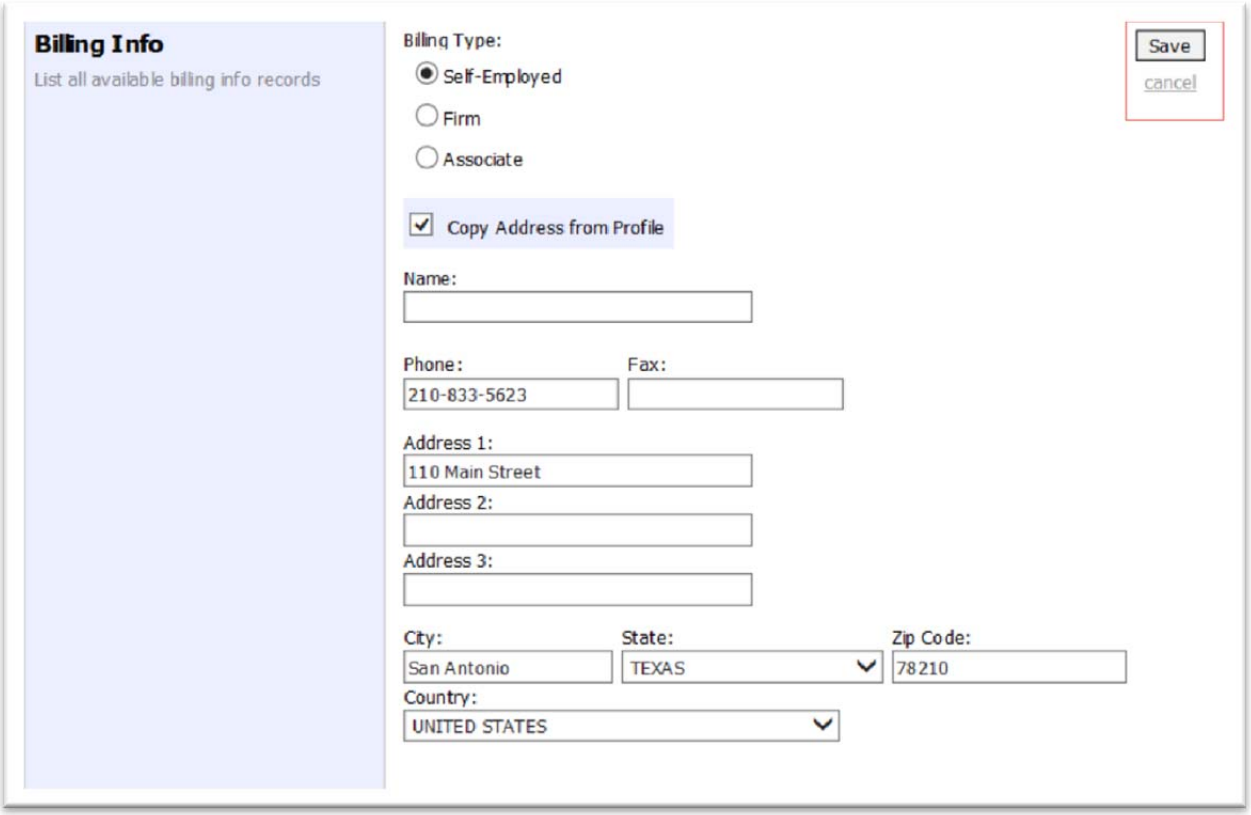
Click **Edit** if you wish to change the information already entered.

Note:

- You must have billing information entered before any payments can be made.
- The SSN/EIN is used when reporting income to the IRS.
- You may use the Copy Address from Profile checkbox if your billing address is the same as your Attorney Info address.

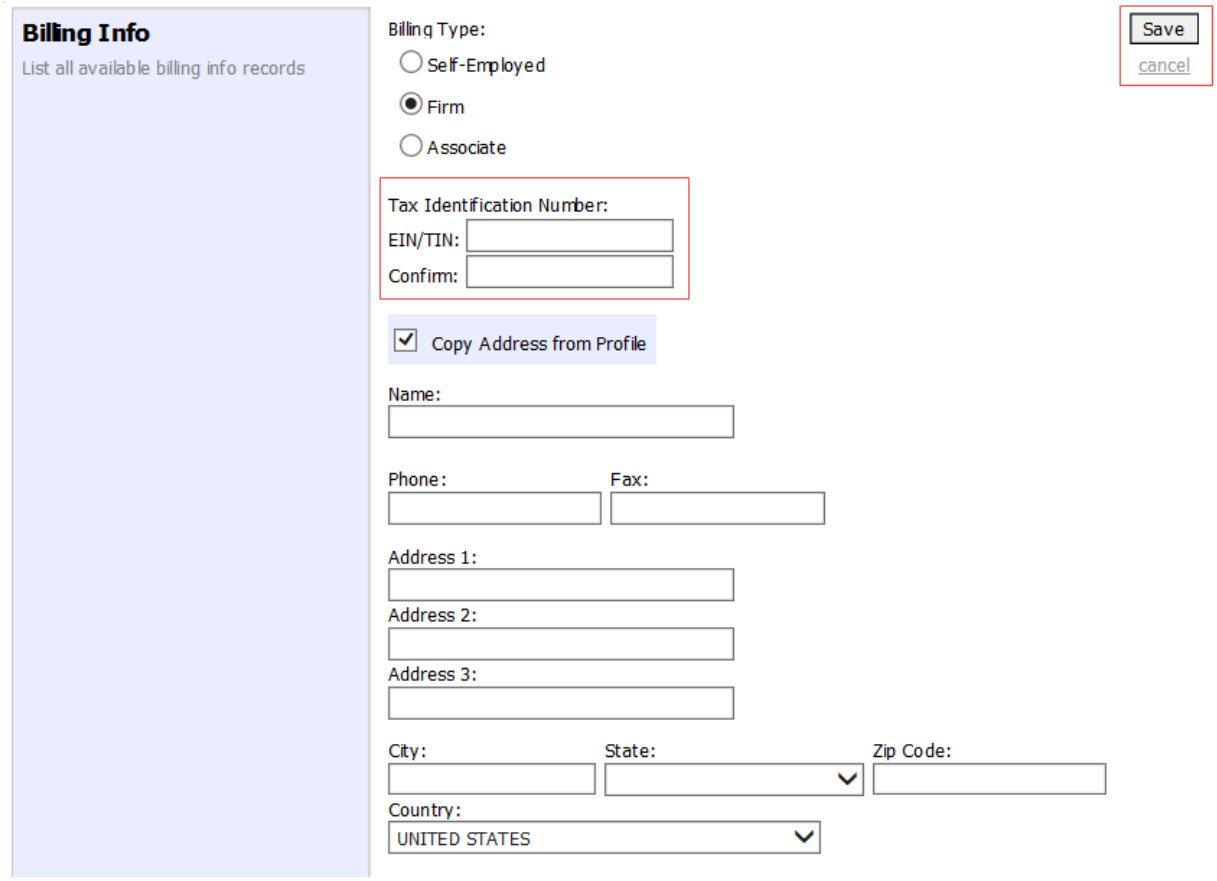
Step 3

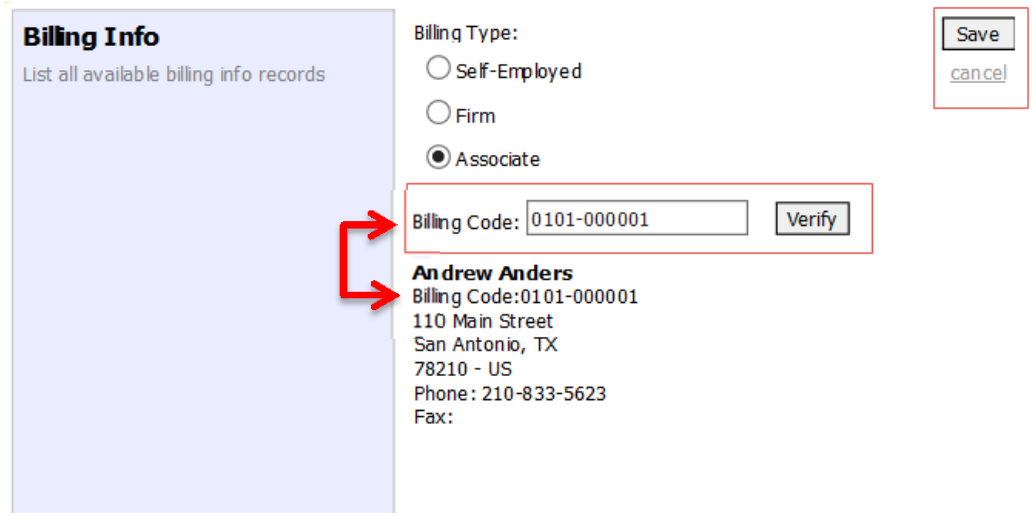
Make any necessary changes and click **Save**.



Step 4

If applicable, add **Billing Info** for a firm or an associate by clicking the corresponding radio button.





Note:

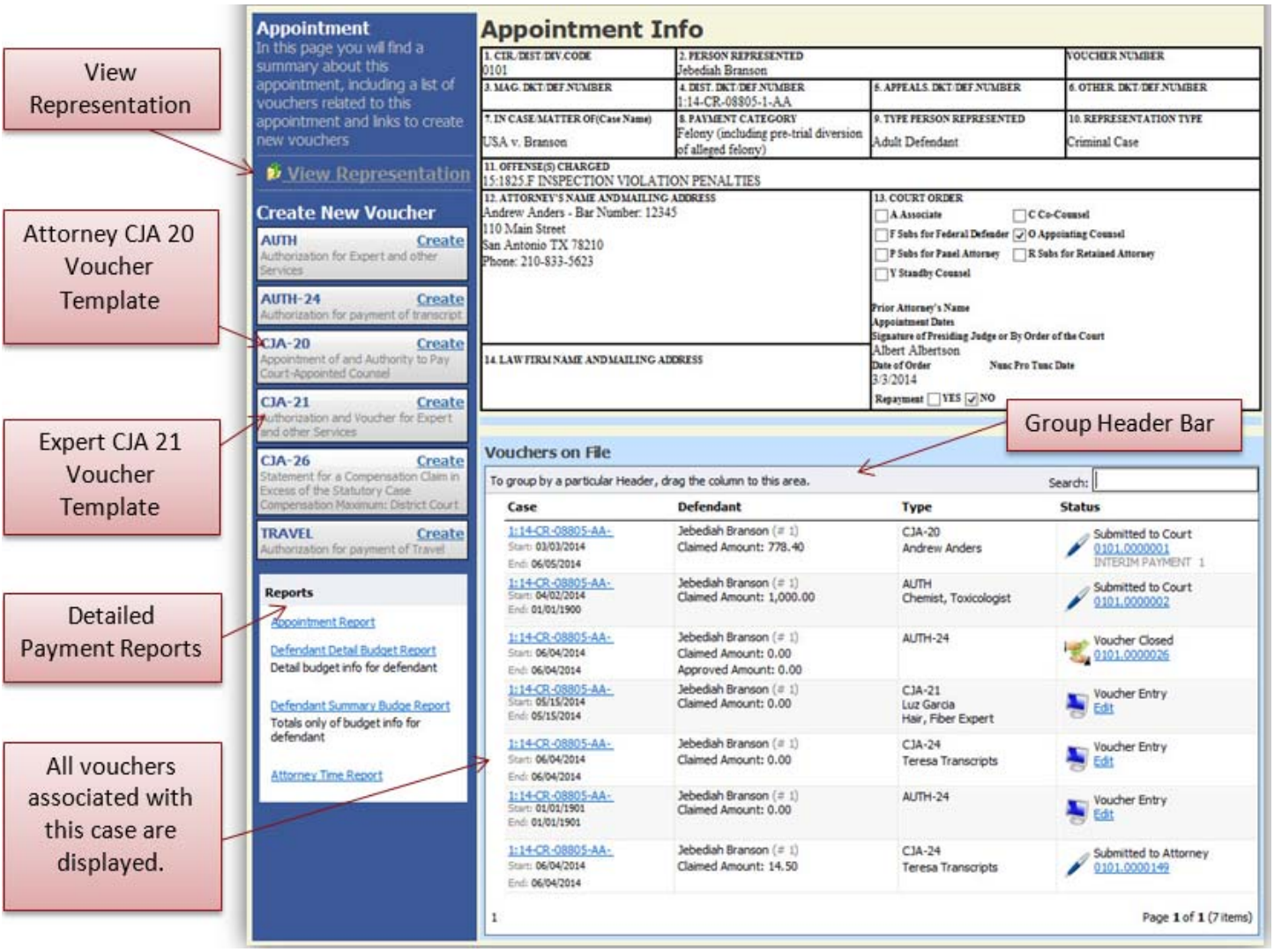
- Attorneys with a pre-existing agreements must enter the firm's EIN and name (required).
- Associates do not need to enter a social security number, but they will need to ender the billing code of the attorney to be paid.

Appointments' List

Locate the **Appointments** section under the **Appointments' List** on your home page.

Step 1

Click the case number hyperlink to open the **Appointments** page.



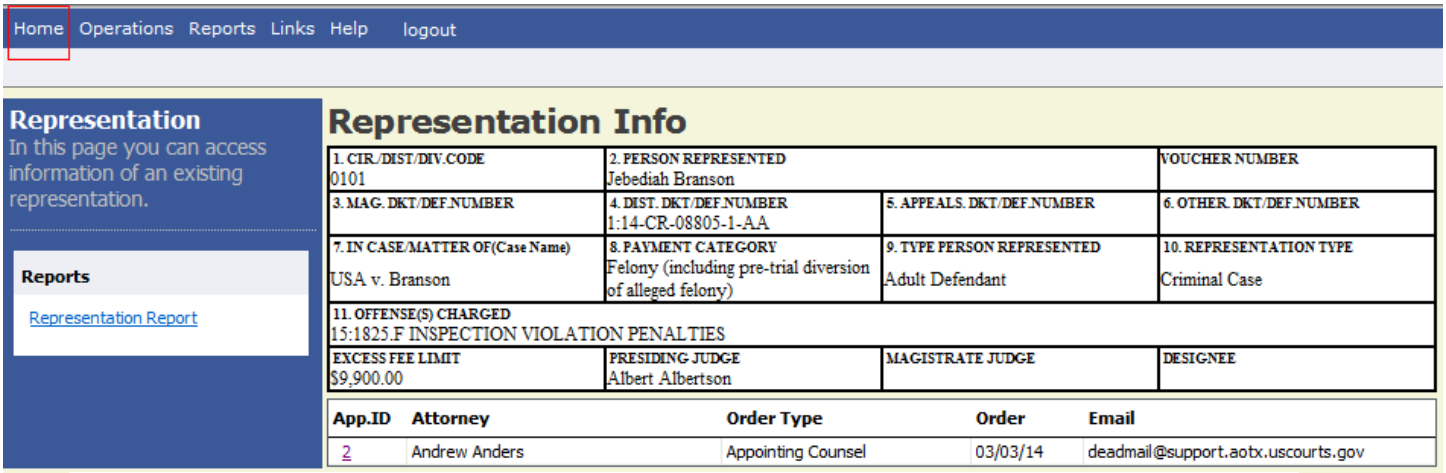
View Representation

The **View Representation** information will display:

- Default excess fee limit
- Presiding judge
- Magistrate judge
- Co-counsel
- Previous counsel

Step 2

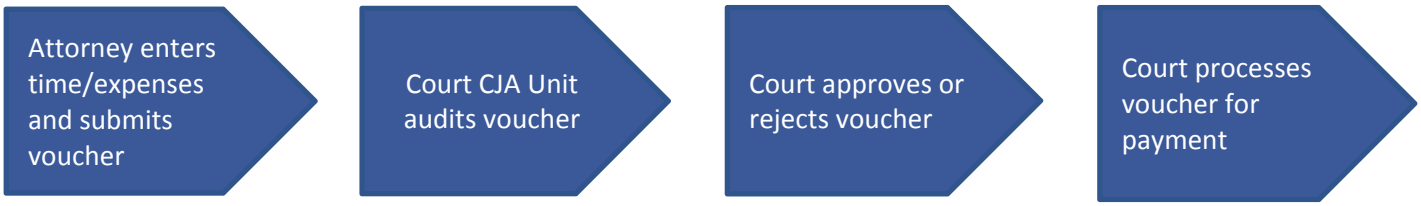
From the **Appointment** page, click **View Representation**.



Step 3

Click **Home** on the menu bar at the top of the page.

CJA 20 Voucher Process Overview



Creating the CJA 20 Voucher

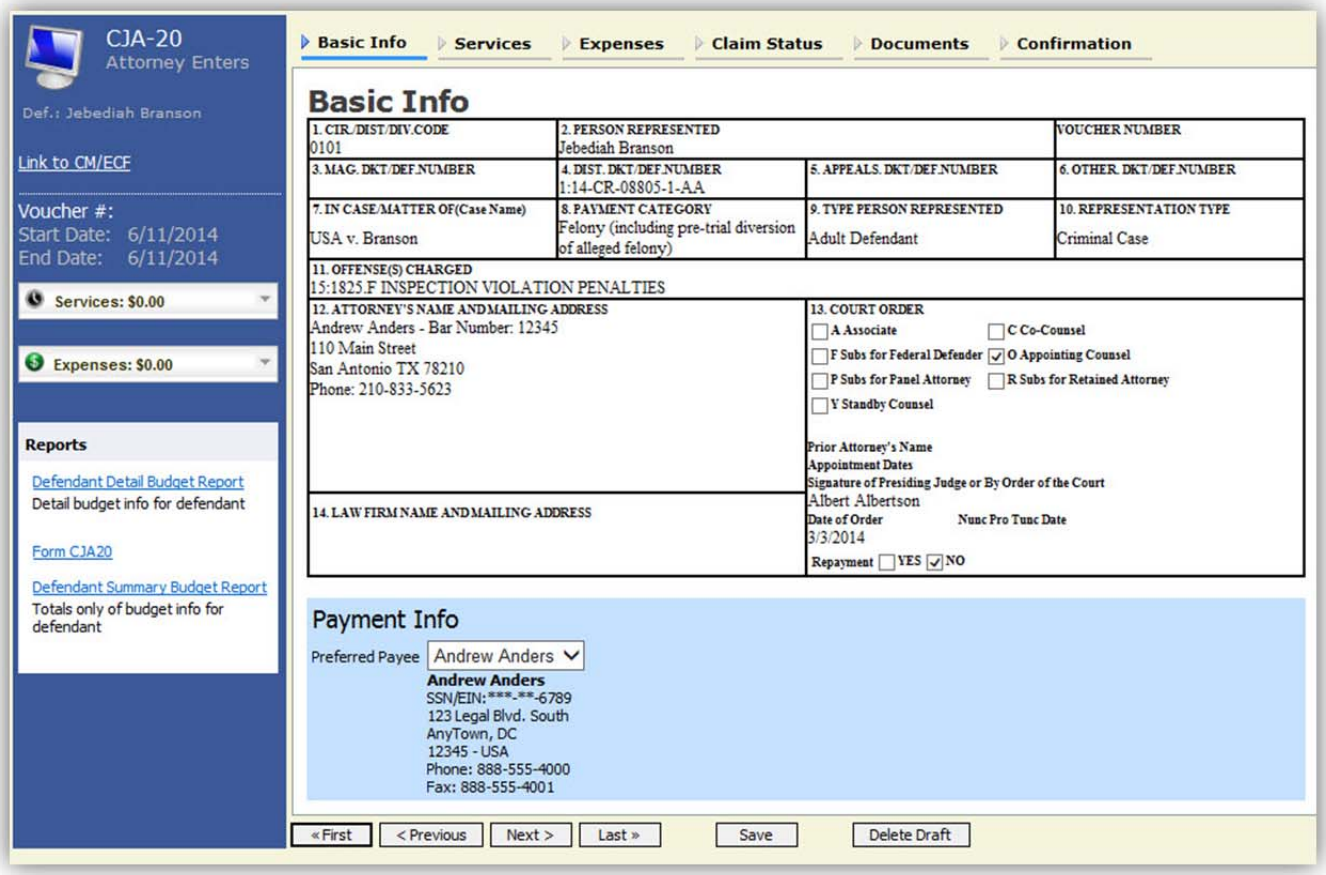
The court creates the appointment. The attorney will initiate the CJA 20 voucher.

Note:
All voucher types and documents function primarily the same.

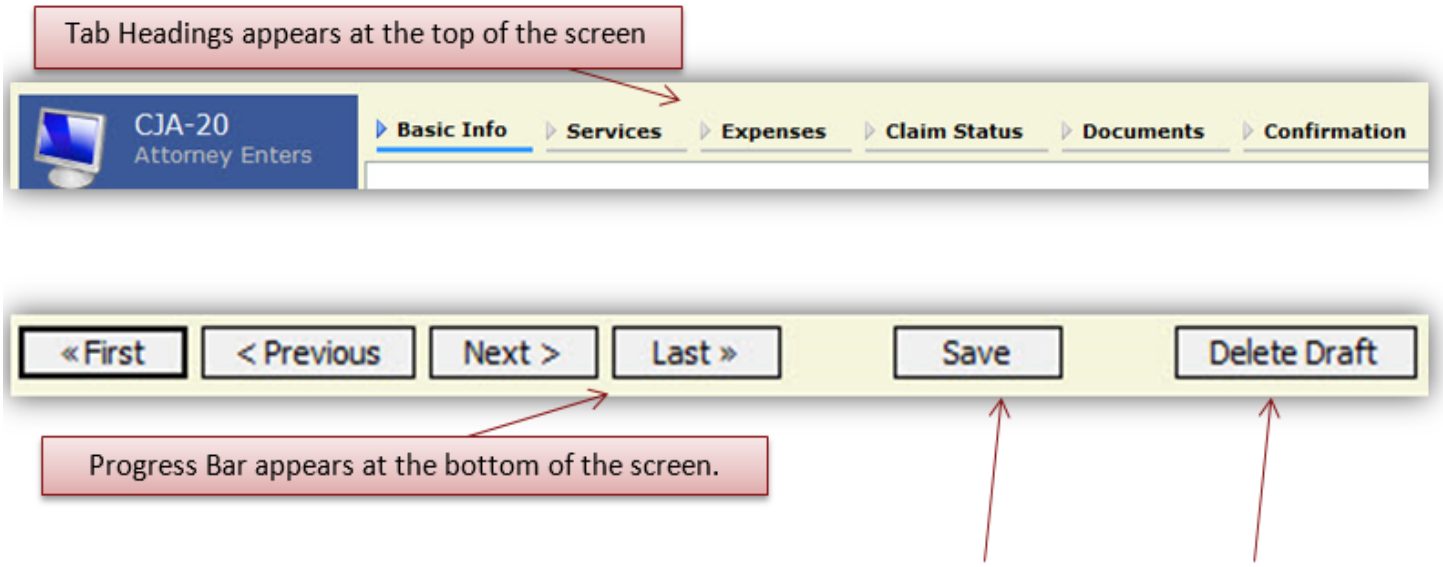
Step 1

From the **Appointment** page, click **Create** from the CJA-20 Voucher template.

The voucher opens to the **Basic Info** page which displays the information in the paper voucher format.



Creating the CJA 20 Voucher (cont'd)



Notes:

- The user should save any entries made to a voucher often to avoid data loss.
- At any time prior to submitting the voucher, the user may delete the voucher by clicking **Delete Draft**.
- The user may navigate using the tab headings or progress bar.

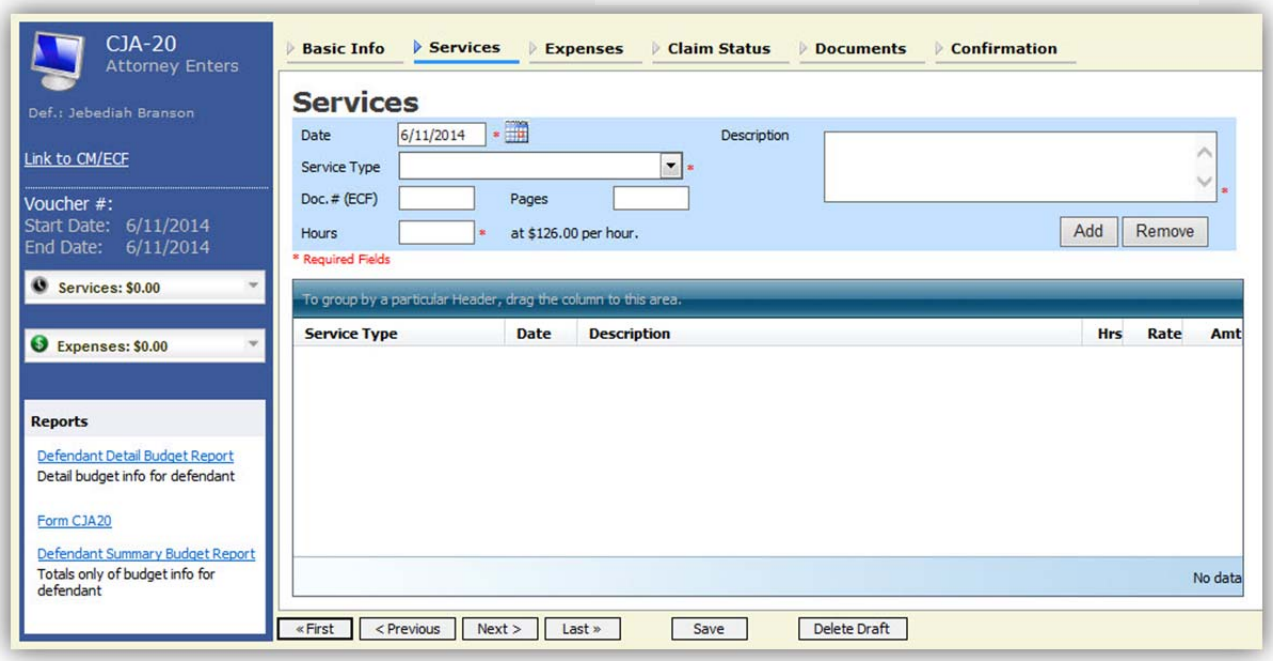
Entering Services

Line-item time entries should be entered on the **Services** tab.
Both In-Court and Out-of-Court time should be recorded on this screen.

Step 2

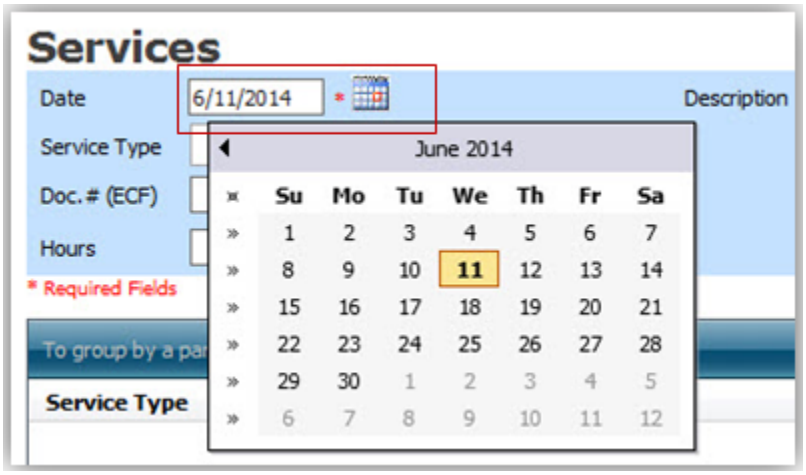
Click the **Services** tab or click **Next**, located on the progress bar.

Note:
There is **NOT AN AUTOSAVE** function on this program. You must click **SAVE** periodically to save your work.



Step 3

Enter the date of the service. The default date is always the current date. You may type in the date or click the **calendar** icon to select a date from the pop-up calendar.



Services (cont'd)

Step 4

From the **Service Type** drop-down menu, select the service type.

Note:
You may add dates in any order. You can sort in chronological order at any time.

Step 5

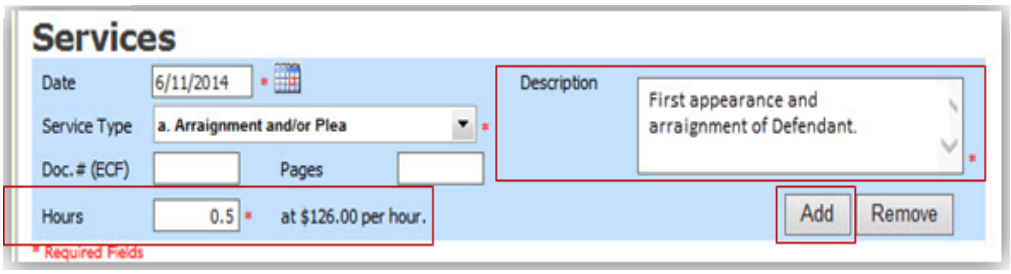
Enter hours of service in tenths of an hour.

Step 6

Enter a description.

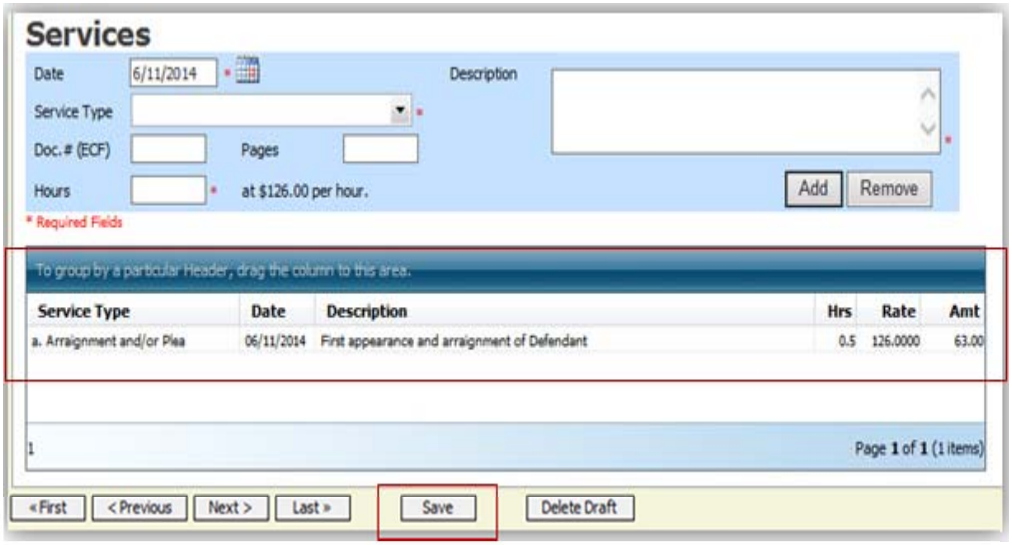
Step 7

Click **ADD.**



Note:
- You may add time in any order.
- Double-click an entry to edit.

The entry will be added to the voucher and appear at the bottom of the **Service Type** section.



Step 8

Click the **Date** header**.** This will sort services according to date.

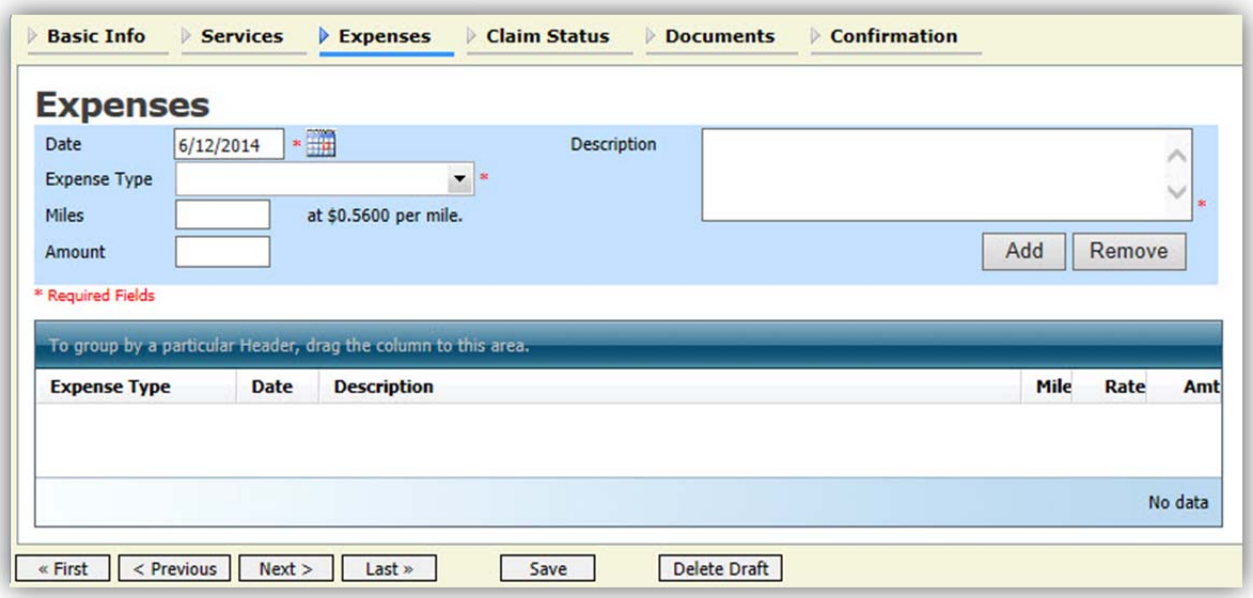
Step 9

Click **Save.**

Entering Expenses

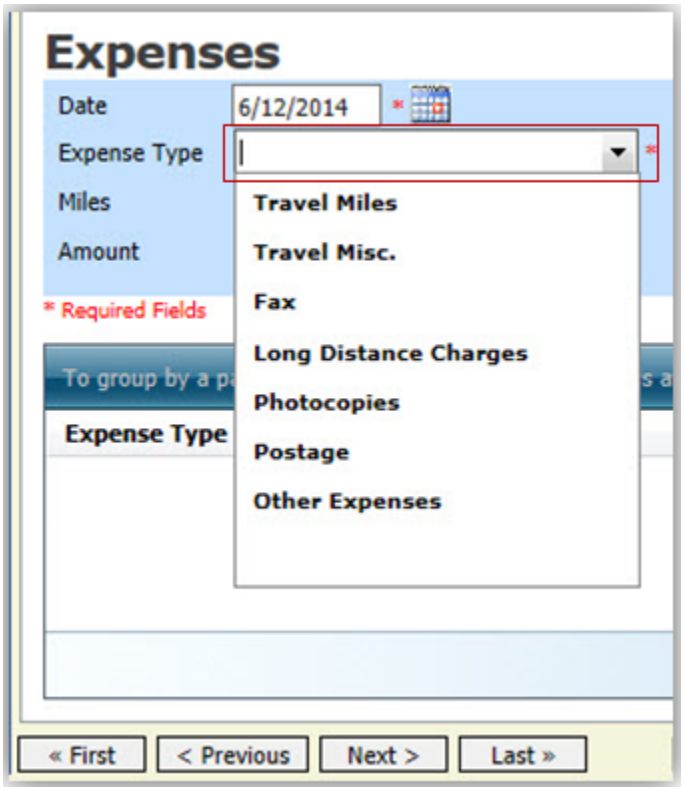
Step 1

Click the **Expenses** tab or click **Next**.



Step 2

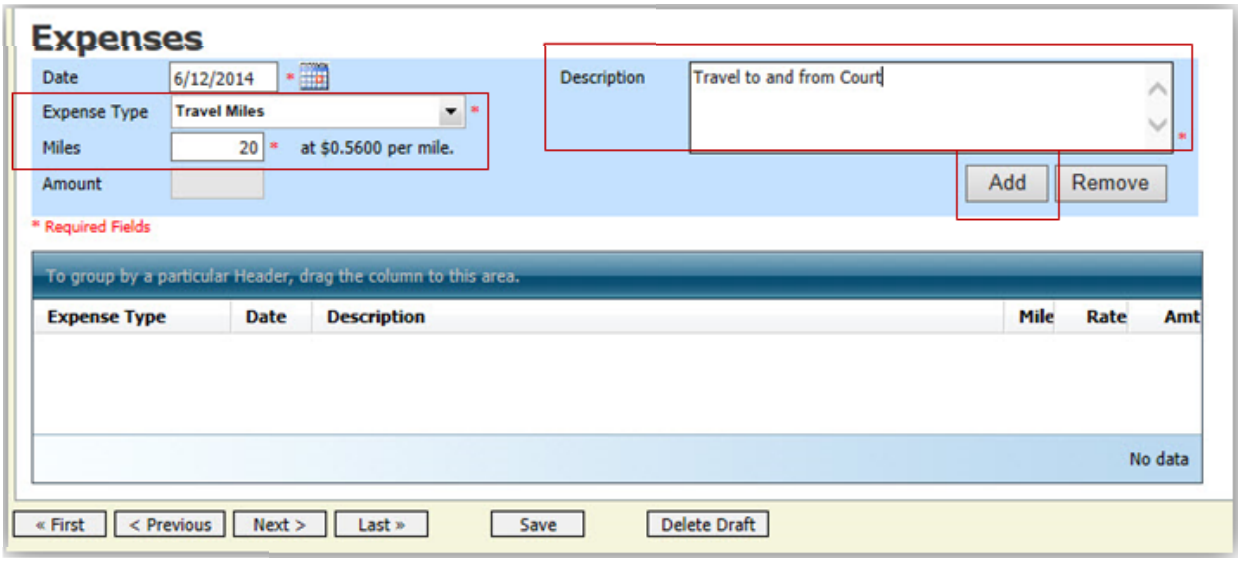
From the **Expense Type** drop-down menu, select the applicable expense.



Entering Expenses (cont'd)

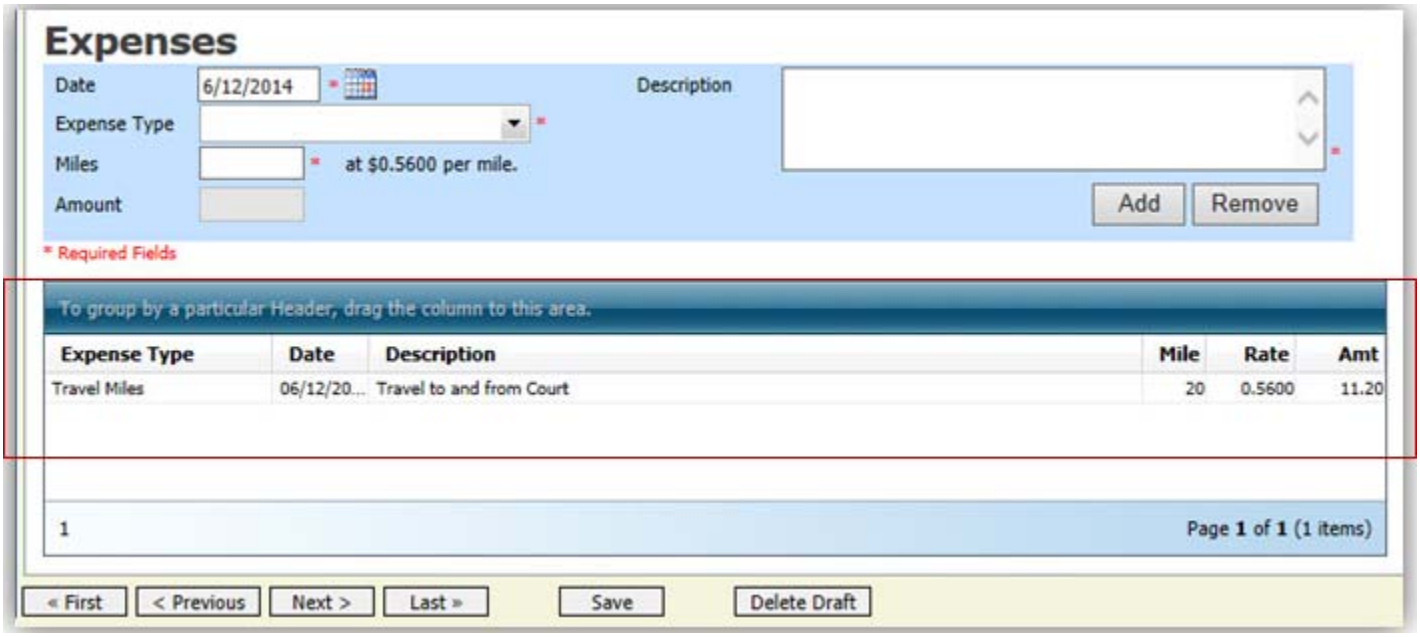
Step 3 If **Travel Miles** is selected, enter the round trip mileage.

Step 4 Enter a description in the **Description** field.



Step 5 Click **Add.**

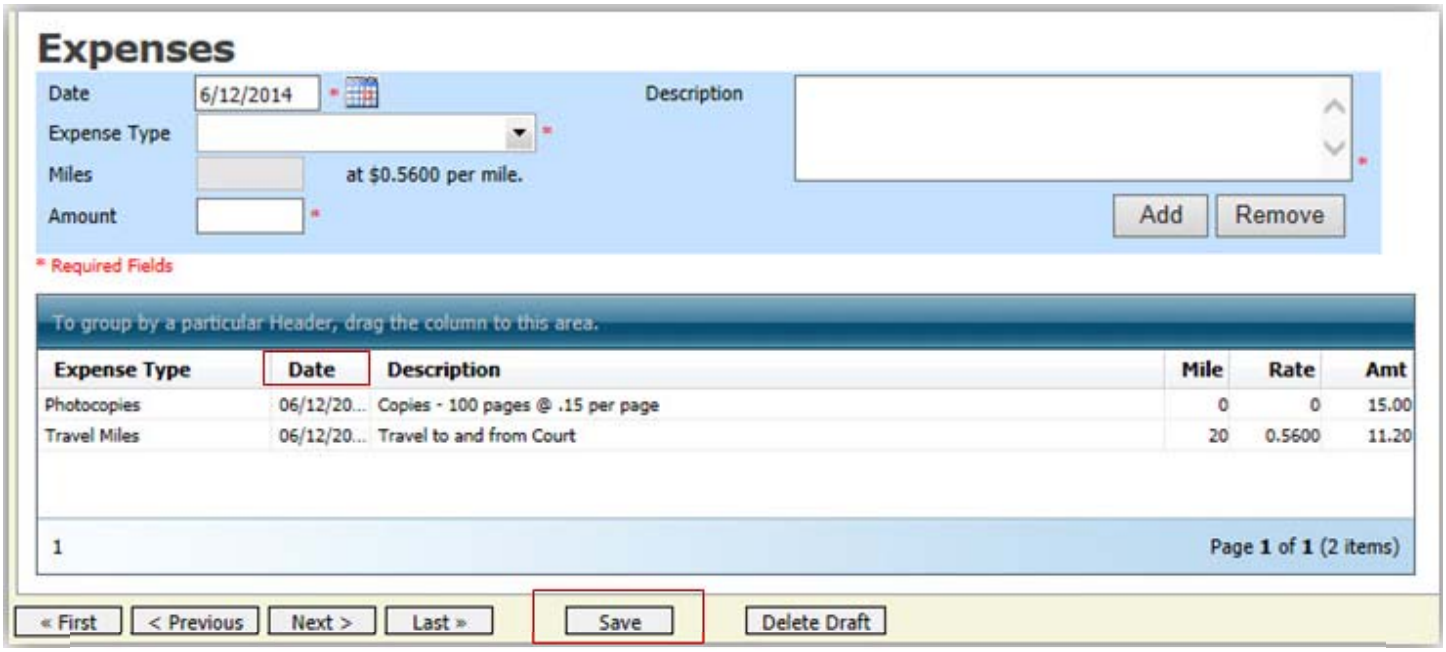
The entry will be added to the voucher and will appear at the bottom of the **Expense Type** section.



Entering Expenses (cont'd)

Notes:

- If photocopies or fax expenses are chosen, indicate the number of pages, and the rate charged per page.
- Remember to click **Add** after each entry.
- Double-click an entry to edit.

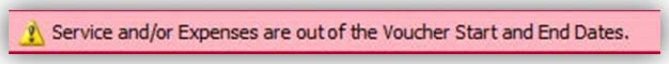


Step 6 Click the **Date** column header**.** This will sort expenses according to date.

Step 7 Click **Save.**

Claim Status

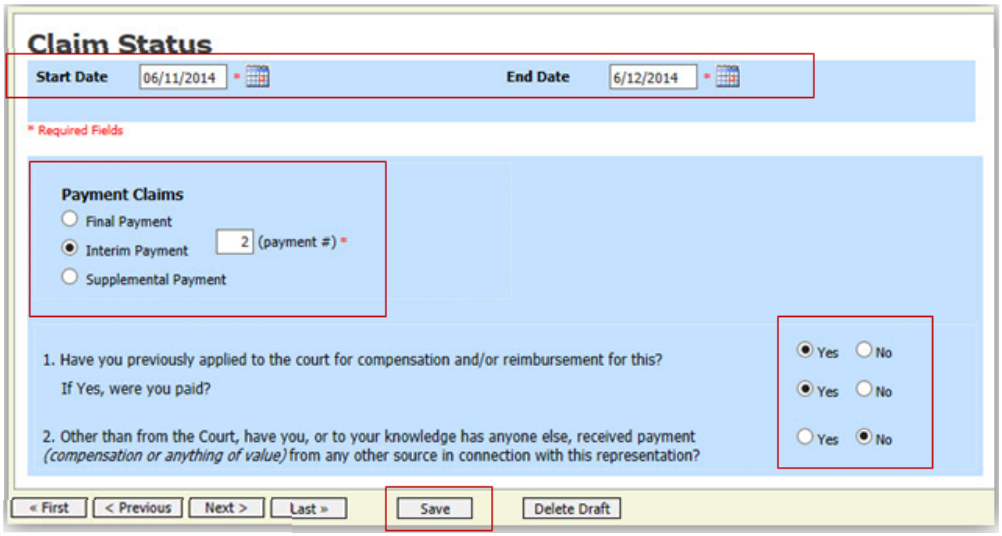
Once you begin entering data on the Service and/or Expenses tab, you may receive what looks like an error message:



The message will be removed when you complete the **Claim Status** section with start and end dates which include all service and expenses dates for the voucher.

Step 1 Click the **Claim Status** tab or click **Next** located on the progress bar.

Step 2 Enter the start date from the services or expenses entries, whichever date is earliest. If need be, go back to the **Expense** and **Service** sections, and click the **Date** header to sort showing the earliest date of services.



Step 3 Indicate payment type.

Note:

- **Final Payment** is requested after all services have been completed.
- After the **Final Payment** number has been submitted, **Supplemental Payment** may be requested due to a missed or forgotten receipt.

Step 4 Answer all the questions regarding previous payments in this case.

Step 5 Click **Save.**

Documents

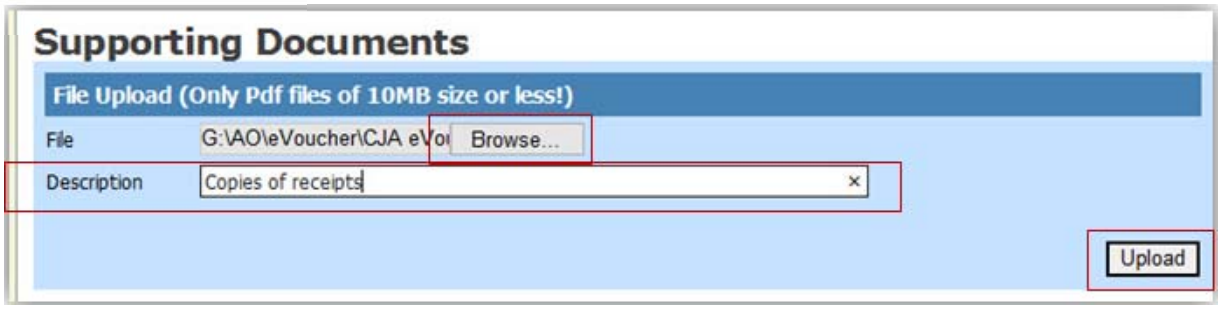
Attorneys (as well as the court) may attach documents.
Attach any documentation that supports the voucher, i.e., travel or other expense receipts, orders from the court.

Note:
All documents must be submitted in PDF format, and must be 10 MB or less.

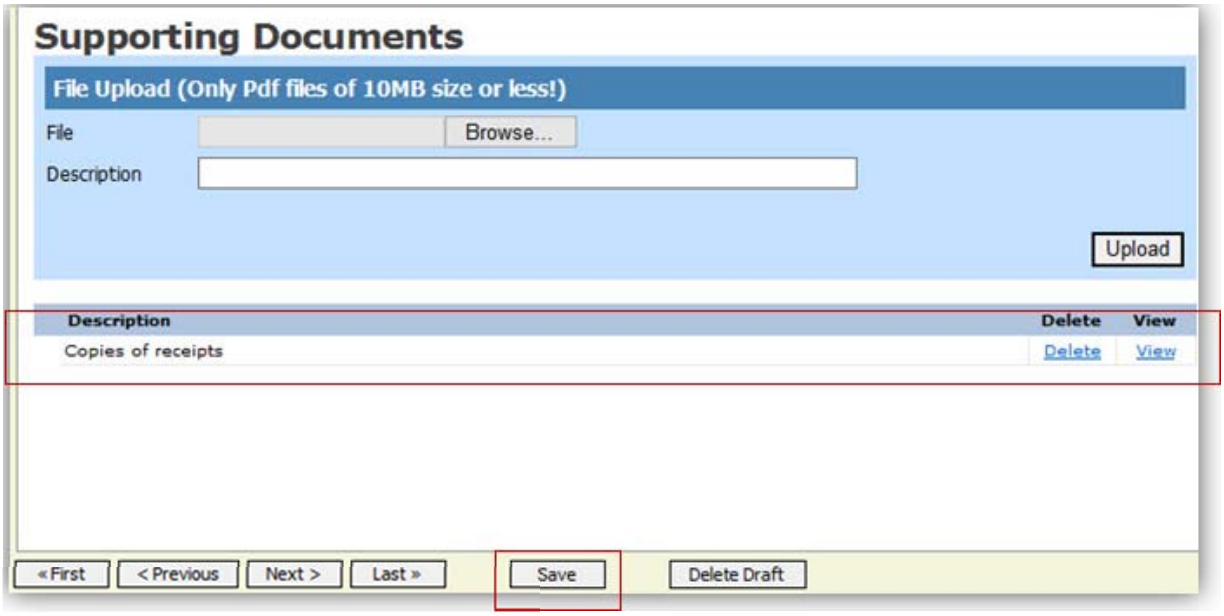
Step 1 To add an attachment, click **Browse** to locate your file.

Step 2 Add a description of the attachment.

Step 3 Click **Upload**.



The attachment and description is added to the voucher and appears in the bottom of the **Description** section.



Step 4 Click **Save.**

Signing and Submitting to Court

When you have added all voucher entries, you are ready to sign and submit your voucher to the court.

Step 1 Click the **Confirmation** tab or click **Last** on the progress bar.

The **Confirmation** screen appears which reflects all entries from the previous screens.

Confirmation

1. CIR./DIST/DIV.CODE	2. PERSON REPRESENTED		VOUCHER NUMBER
0101	Jebediah Branson		
3. MAG. DKT/DEF.NUMBER	4. DIST. DKT/DEF.NUMBER	5. APPEALS. DKT/DEF.NUMBER	6. OTHER. DKT/DEF.NUMBER
	1:14-CR-08805-1-AA		
7. IN CASE/MATTER OF(Case Name)	8. PAYMENT CATEGORY	9. TYPE PERSON REPRESENTED	10. REPRESENTATION TYPE
USA v. Branson	Felony (including pre-trial diversion of alleged felony)	Adult Defendant	Criminal Case

11. OFFENSE(S) CHARGED
15:1825.F INSPECTION VIOLATION PENALTIES

12. ATTORNEY'S NAME AND MAILING ADDRESS
Andrew Anders - Bar Number: 12345
110 Main Street
San Antonio TX 78210
Phone: 210-833-5623

13. COURT ORDER
☐ A Associate ☐ C Co-Counsel
☐ F Subs for Federal Defender ☑ O Appointing Counsel
☐ P Subs for Panel Attorney ☐ R Subs for Retained Attorney
☐ Y Standby Counsel

14. LAW FIRM NAME AND MAILING ADDRESS
Andrew Anders TIN: ***-**-6789
123 Legal Blvd. South
AnyTown DC 12345 USA
Phone: 888-555-4000
Fax: 888-555-4001

Prior Attorney's Name
Appointment Dates
Signature of Presiding Judge or By Order of the Court
Albert Albertson
Date of Order: 5/3/2014 Nunc Pro Tunc Date
Repayment ☐ YES ☑ NO

CLAIMS FOR SERVICES AND EXPENSES				FOR COURT USE ONLY		
	CATEGORIES	HOURS CLAIMED	TOTAL AMOUNT CLAIMED	ADJUSTED HOURS	ADJUSTED AMOUNT	REVIEW
15.	a. Arraignment and/or Plea	0.5	$63.00			
	b. Bail and Detention Hearing	0	$0.00			
	c. Motion	0	$0.00			
	d. Trial	0	$0.00			
	e. Sentencing Hearings	0	$0.00			
	f. Revocation Hearings	0	$0.00			
	g. Appeals Court	0	$0.00			
	h. Other	0	$0.00			
	Totals	0.5	$63.00			
16.	a. Interviews and Conferences	0	$0.00			
	b. Obtaining and Reviewing Records	0	$0.00			
	c. Legal Research and Brief Writing	0	$0.00			
	d. Travel Time	0	$0.00			
	e. Investigative or Other Work	0	$0.00			
	Totals	0	$0.00			
17	Travel Expenses *(lodging, parking, meals, mileage, etc.)*		$11.20			
18	Other Expenses *(other than expert, transcripts, etc.)*		$15.00			
	GRAND TOTALS (CLAIMED AND ADJUSTED)		$89.20			

19. CERTIFICATION OF ATTORNEY FOR THE PERIOD OF SERVICE	20. APPOINTMENT TERMINATION DATE IF OTHER THAN CASE COMPLETION	21. CASE DISPOSITION
FROM: 6/12/2014 TO: 6/12/2014		

22. CLAIM STATUS ☐ Final Payment ☐ Interim Payment (#) ☐ Supplemental Payment

Have you Previously applied to the court for compensation and/or reimbursement for this? ☐ YES ☐ NO
If yes, were you paid? ☐ YES ☐ NO
Other than from the Court, have you, or to your knowledge has anyone else, received payment *(compensation of anything of value)* from any other source in connection with this representation? ☐ YES ☐ NO If yes, please attach supporting documentation
I Swear or affirm the truth or correctness of the above statements.

Signature of Attorney: Date Signed:

APPROVED FOR PAYMENT - COURT USE ONLY

23. IN COURT COMP.	24. OUT OF COURT COMP.	25. TRAVEL EXPENSES	26. OTHER EXPENSES	27. TOTAL AMT. APPR./CERT.
$0.00	$0.00	$0.00	$0.00	$0.00
28. SIGNATURE OF THE PRESIDING JUDGE			DATE	28a. JUDGE CODE
29. IN COURT COMP.	30. OUT OF COURT COMP.	31. TRAVEL EXPENSES	32. OTHER EXPENSES	33. TOTAL AMT. APPR./CERT.
$0.00	$0.00	$0.00	$0.00	$0.00
34. SIGNATURE OF THE CHIEF JUDGE, COURT OF APPEALS (OR DELEGATE) *Payment approved in excess of the statutory threshold amount*			DATE	34a. JUDGE CODE

Attention: The notes you enter will be available to the next approval level.

Public/Attorney Notes

☐ **I swear and affirm the truth or correctness of the above statements**
Date:

Submit

« First | < Previous | Next > | Last » | Save | Delete Draft

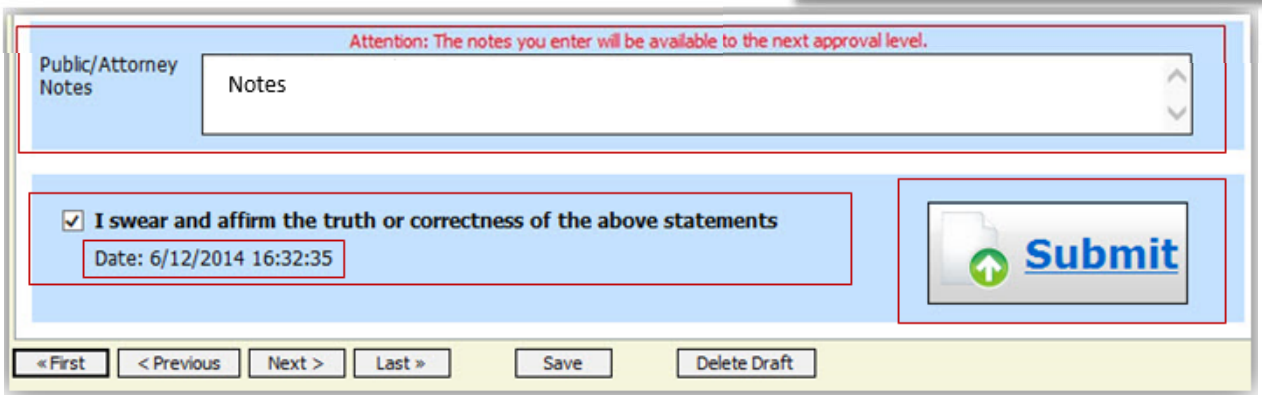
Signing and Submitting to Court (cont'd)

Step 2 Verify the information is correct.

Step 3 Scroll to the bottom of the screen.

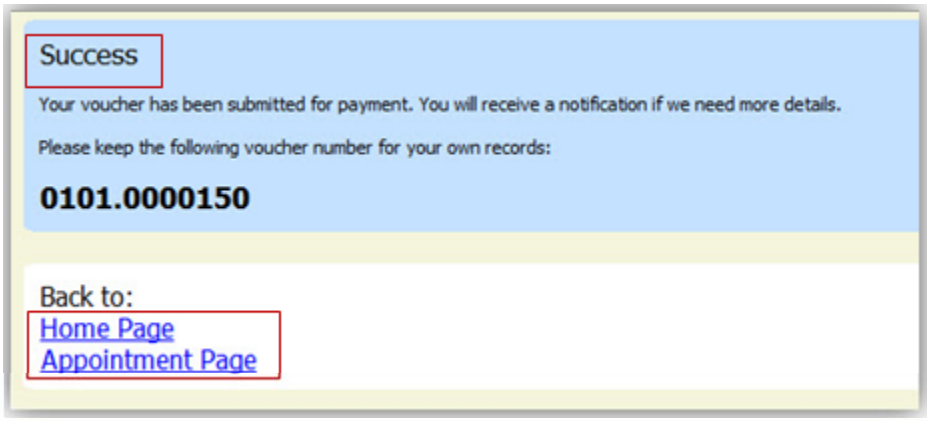
Step 4 Select the check box to swear and affirm to the accuracy of the voucher. The voucher will automatically be time stamped.

Note:
You may include any information to the Court in the Public/Attorney Notes section.



Step 5 Click **Submit** to send to the court.

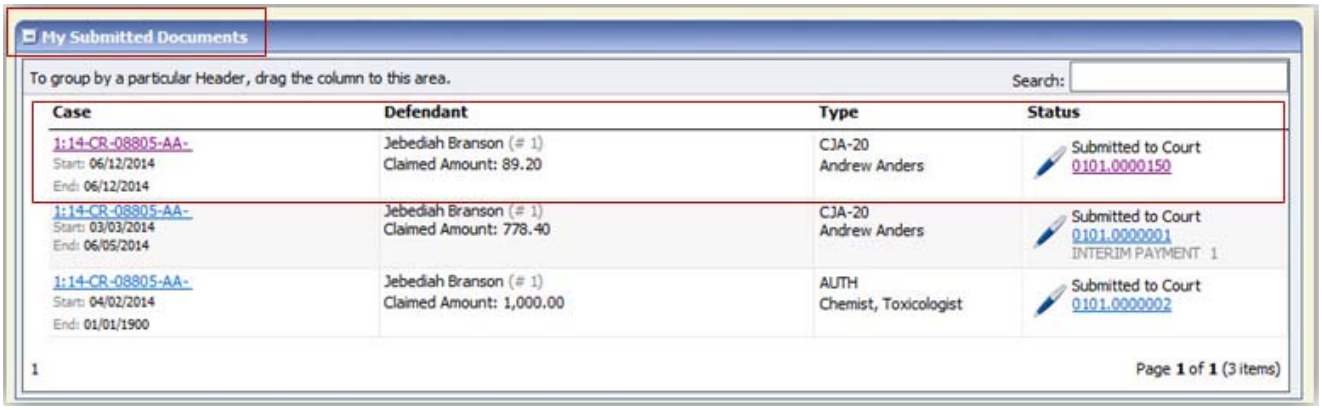
A confirmation screen will appear indicating the previous action was successful and the voucher has been submitted for payment.



Step 6 Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create an additional document for this appointment.

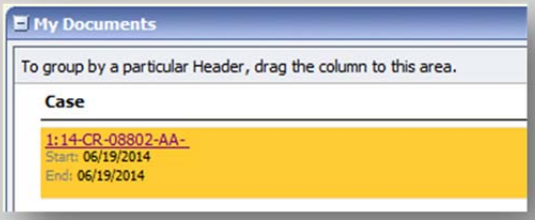
Signing and Submitting to Court (cont'd)

The active voucher is removed from the **My Active Documents** folder and now appears in the **My Submitted Documents** section.



Notes:

- If a voucher is rejected by the court, it will reappear in the **My Documents** section and will be highlighted in gold.

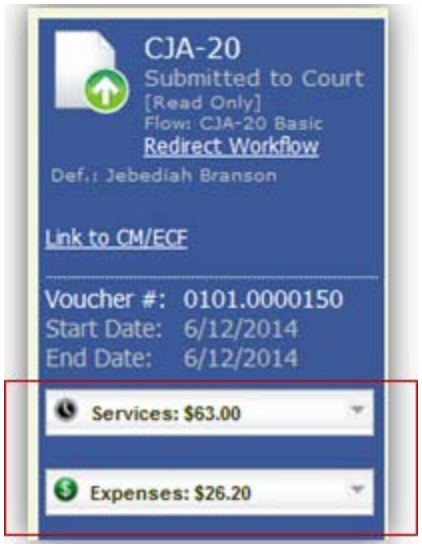


- An email message generated by the system will be sent explaining what corrections need to be made.

CJA-20 Quick Review Panel

When entering time and expenses in a CJA-20 voucher, the attorney may monitor the voucher totals using the quick review panel on the left side of the screen.

- The **Services** and **Expenses** will tally as entries are entered into the voucher.



- Expand the item by clicking the **down arrow** (▼) to reveal specifics.

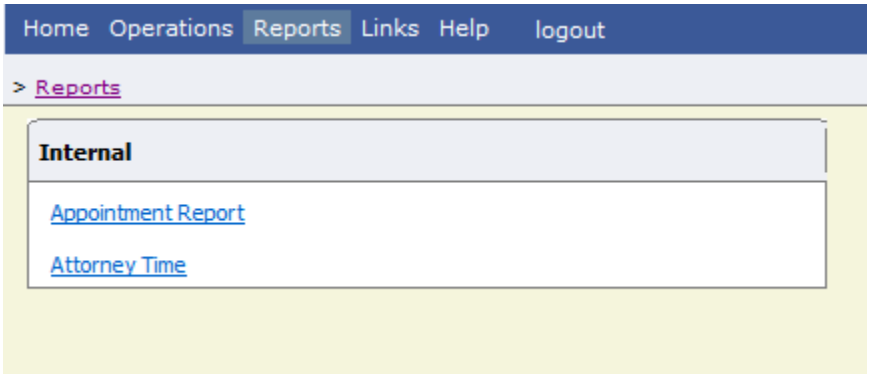
Reports and Case Management

At the start of a case, it may be difficult for counsel or the court to know whether a case has the potential to exceed the statutory maximum ($800) allowed for representation.

Therefore, attorneys are encouraged to monitor the status of funds, attorney hours as well as expert services, by reviewing the reports provided in the CJA eVoucher program. Items to remember:

- Viewable reports appear on the left review panel.
- Each panel, depending upon which document you are viewing, can have different reports available.
- Each report can have a short description of the information received when viewing that report.
- The two main reports are the Defendant Detail Budget Report and the Defendant Summary Budget Report.

Other accessible reports can be found on the menu bar.



Defendant Detailed Budget Report

This report will reflect the total amount authorized for this representation, any excess payment allowed, the vouchers submitted against those authorizations, and the remaining balances.

The report will provide the information in two sections: Attorney appointment and authorized expert service.

Defendant Detail Budget Report - Attorney
1:14-CR-08805-1-AA

Counsel Budget **Defendant: Jebediah Branson**

Type of Representation: Criminal Case

Budget Amount Requested: $0.00

Budget Amount Approved: $9,900.00

Time Period For Voucher	Voucher Number	Pending				Approved				Amount Remaining	
		Fees	Expenses		Total	Fees	Expenses		Total	After Approved	After Approved And Pending
			Travel	Other			Travel	Other			
Attorney: Andrew Anders	(Appointing Counsel)				Active						
09/23/2015 to 09/23/2015	0101.0000001	$0.00	$0.00	$0.00	$0.00	$6,350.00	$0.00	$0.00	$6,350.00	$3,550.00	$3,550.00
01/01/1901 to 01/01/1901		$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$3,550.00	$3,550.00
01/01/1901 to 01/01/1901		$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$3,550.00	$3,550.00
			Total Pending:		$0.00		Total Approved:		$6,350.00	$3,550.00	$3,550.00

Expert and Other Services Budget - Requiring Authorization Defendant: Jebediah Branson

Time Period For Voucher	Voucher Number	Pending				Approved				Amount Remaining	
		Fees	Expenses		Total	Fees	Expenses		Total	After Approved	After Approved And Pending
			Travel	Other			Travel	Other			
Authorization Number: 0101.0000002 Specialty: Chemist, Toxicologist		Amount Requested: $1,000.00				Amount Authorized: $0.00					Attorney: Andrew Anders

Grand Totals for the Representation Defendant: Jebediah Branson

NOTE: The Grand Totals include Counsel CJA20 or CJA30 vouchers as well as vouchers for Expert or Services on CJA21 or CJA31. They represent the total submitted expenditures for this representation. *Does not include Travel Auth	Pending				Approved				Combined Total	
	Fees	Expenses		Total	Fees	Expenses		Total	Approved and Pending	
		Travel	Other			Travel	Other		Fees	Fees and Expenses
	$0.00	$0.00	$0.00	$0.00	$6,350.00	$0.00	$0.00	$6,350.00	$6,350.00	$6,350.00

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Defendant Summary Report

This report contains the same information as the Detailed Report without the individual voucher data.

Defendant Summary Budget Report - Attorney
1:14-CR-08805-1-AA

Counsel Budget **Defendant: Jebediah Branson**

Type of Representation: Criminal Case

Budget Amount Requested: $0.00

Budget Amount Approved: $9,900.00

Time Period For Voucher	Voucher Number	Pending				Approved				Amount Remaining	
		Fees	Expenses		Total	Fees	Expenses		Total	After Approved	After Approved And Pending
			Travel	Other			Travel	Other			
Attorney: Andrew Anders	(Appointing Counsel)				Active						
			Total Pending:		$0.00		Total Approved:		$6,350.00	$3,550.00	$3,550.00

Expert and Other Services Budget - Requiring Authorization Defendant: Jebediah Branson

Time Period For Voucher	Voucher Number	Pending				Approved				Amount Remaining	
		Fees	Expenses		Total	Fees	Expenses		Total	After Approved	After Approved And Pending
			Travel	Other			Travel	Other			
Authorization Number: 0101.0000002 Specialty: Chemist, Toxicologist	Amount Requested: $1,000.00				Amount Authorized: $0.00						Attorney: Andrew Anders

Grand Totals for the Representation Defendant: Jebediah Branson

NOTE: The Grand Totals include Counsel CJA20 or CJA30 vouchers as well as vouchers for Expert or Services on CJA21 or CJA31. They represent the total submitted expenditures for this representation. *Does not include Travel Auth	Pending				Approved				Combined Total	
	Fees	Expenses		Total	Fees	Expenses		Total	Approved and Pending	
		Travel	Other			Travel	Other		Fees	Fees and Expenses
	$0.00	$0.00	$0.00	$0.00	$6,350.00	$0.00	$0.00	$6,350.00	$6,350.00	$6,350.00

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CJA-21 Vouchers

Step 1

The Clerk's Office Staff receives an invoice from the Expert.

Step 2

The Clerk's Office Staff will create a CJA 21 Voucher and enter information from the Expert's Invoice

An email is automatically generated to the Attorney notifying them that there is a voucher to review and submit.

The case file will appear in the **My Active Documents** section.

Step 3

Select the file.

Navigate to the **Confirmation** tab.

Step 4

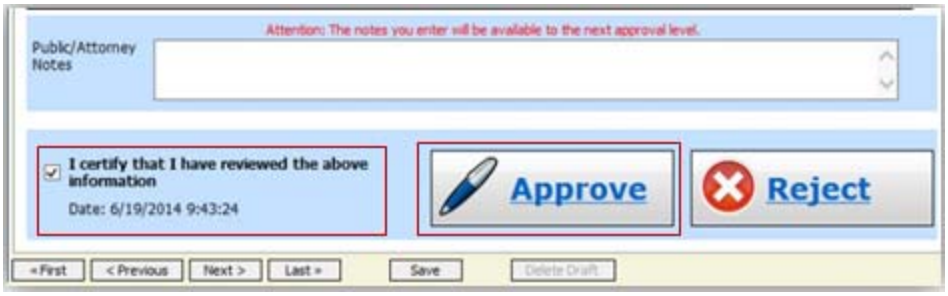
Verify all information is *correct*.

Step 5

Certify the information by selecting the certification check box. This will automatically time stamp the voucher.

Step 6

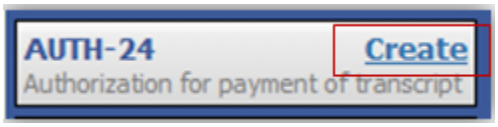
Click **Approve.**



Creating an Authorizations for Transcripts (AUTH-24)

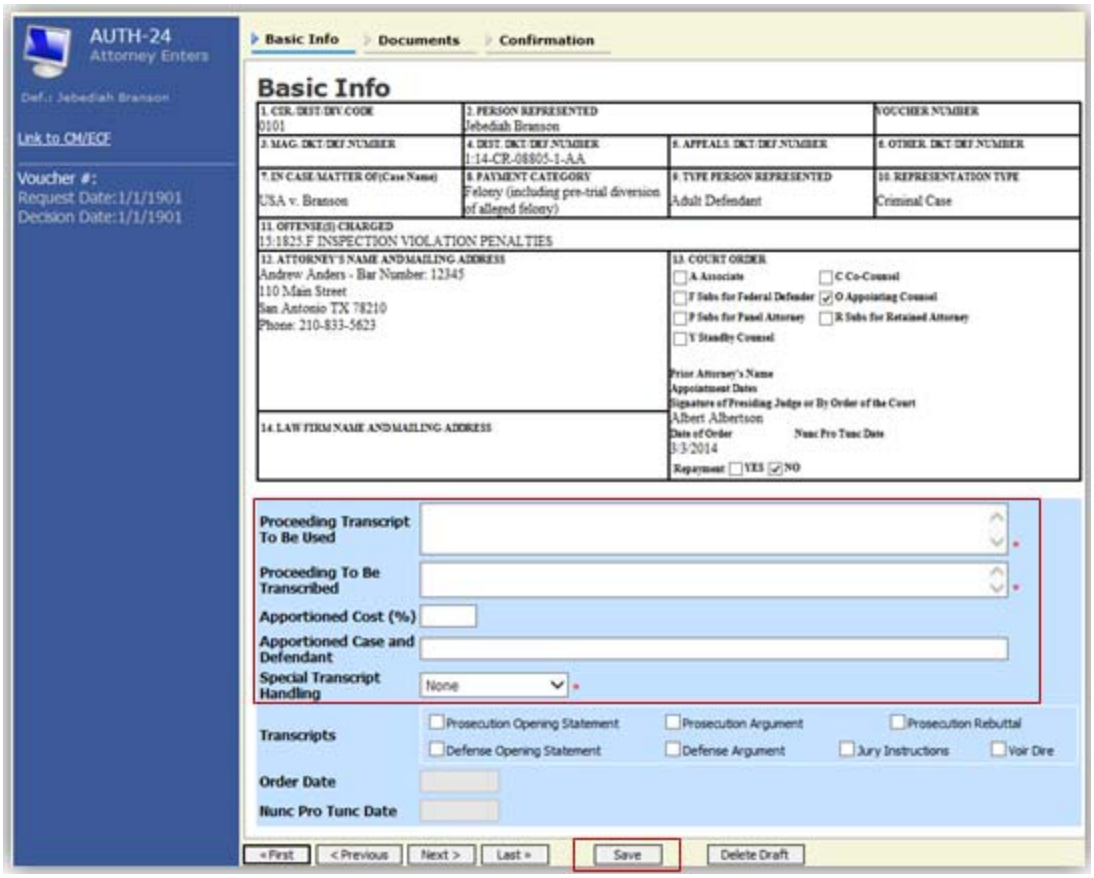
Step 1

From the **Appointment** page, click **Create** AUTH-24.



The Authorization opens to the **Basic Info** page.

> **Note:**
> There is **NOT AN AUTOSAVE** function on this program. You must click **Save** periodically to save your work.



Step 2

Enter the details for the transcript required on the **Basic Info** screen.

Step 3

Click **Save**.

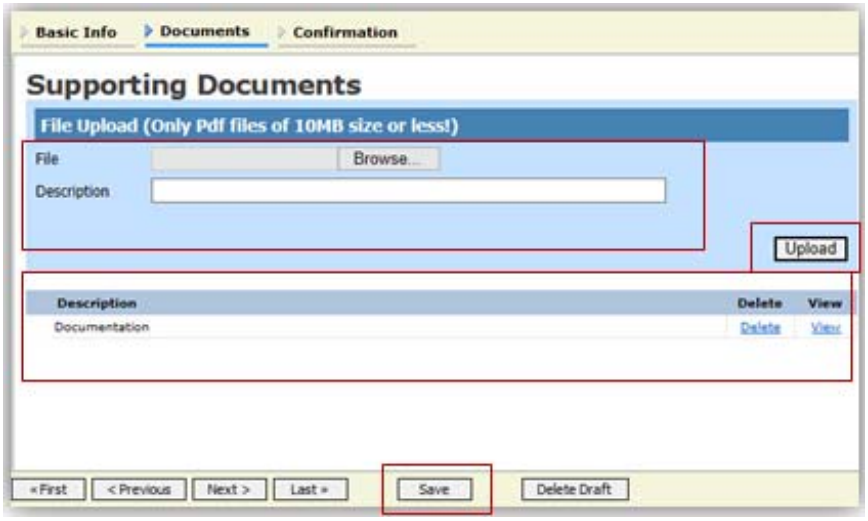
Creating an Authorization for AUTH-24 Transcripts (cont'd)

Step 1 Click the **Documents** tab or click **Next**.

Step 2 Click **Browse** to select a PDF file to attach.

Click **Save**.

Step 3 Click **Upload**.



Note:
All documents must be submitted in PDF format and must be 10 MB or less.

The Document will appear at the bottom of the **Description** section.

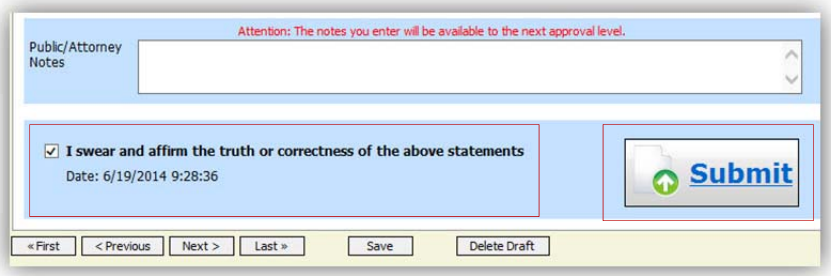
Step 4 Click **Save**.

A confirmation page will appear.

Step 5 Verify all information is correct.

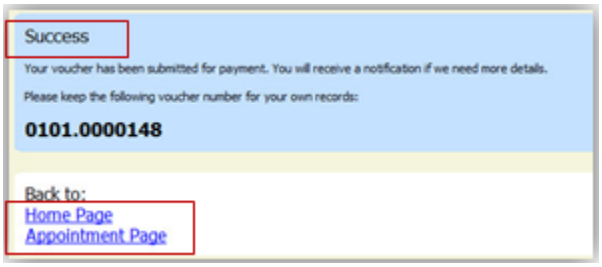
Step 6 Select the affirmation check box.

Step 7 Click **Submit**.



A confirmation screen will appear indicating the previous action was successful and the Authorization Request has been submitted.

Step 8 Click **Home Page** to return to the home page. Click **Appointment Page** if you wish to create additional document for this appointment.



The AUTH-24 will now appear in the **My Submitted Documents** section on the Attorney home page.

CJA-24 Voucher

After submission and approval of AUTH-24, Clerk's Office Staff will create the CJA-24 voucher for payment.

Clerk's Office Staff creates CJA – 24. Court Reporter is electronically notified and will fill out the required expense information.

CJA-24 is electronically sent to the Attorney for verification

Step 1

Under "My Active Documents" Click on the Voucher number

Step 2

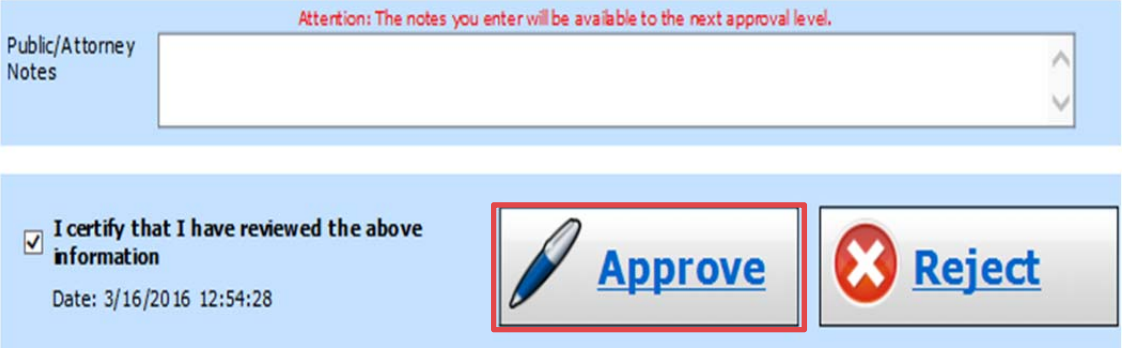
Basic Info Tab will contain the info from the previously submitted Auth 24 to request the transcript.

Step 3

Click **Next** at the bottom of the page to view services, expenses, and documents.

Step 4

In the **Confirmation Tab**, after verifying all information is correct**, click the box** Certifying that the information has been reviewed and Click **Approve**.



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